SAP Concur

Product Update Notice

Product Update: Legacy SAP Concur User APIs Decommissioning

Note: If you are currently an SAP ICS customer, please disregard this message. If you're not using Client Web Services but working with a Partner, please contact your partner to ensure the necessary action is taken.

May 15, 2024

Dear Customer,

We are writing to inform you of the planned decommissioning of our legacy SAP Concur Users Application Programming Interfaces' (APIs) including Users v1, Bulk v3.0, Bulk v3.1 versions. These APIs are used for the management of user profiles for spend and travel products.

This decommissioning is part of an ongoing initiative to provide new performance- and feature-rich APIs. The new APIs will help increase stability and reliability while introducing industry-standard APIs and the System for Cross-Domain Identity Management (SCIM) as well as reusability with other identity services. You will see quicker user update notifications and greater access to user attributes.

SAP® Concur® has identified that your organization is utilizing one or more of the SAP Concur Users API's via a web service app created by your organization, 3rd party or SAP Concur, which will be decommissioned on **December 31, 2024.** As a result, you will need to transition to the new v4 API's. More information about the new User Provisioning APIs and decommissioning of the legacy APIs, can be found in the [SAP Concur Developer Center](#) and [our FAQ](#).

IMMEDIATE ACTION NEEDED: To ensure your organization can access the features of the new v4 API's features and full functionality of your SAP Concur solutions, you must complete this update by **December 31, 2024**. If you do not make this update by **the deadline**, you will no longer be able to create, modify, activate/deactivate, or delete users via the APIs. **Please note this impacts both TEST and PRODUCTION entities.**

We are reaching out to give you early notification so you can take immediate steps to plan for this change. Please ensure your organization is taking the following actions:

- Contact your IT and engineering teams and make them aware of this product update that is needed.
- Your IT and engineering should begin investigation to determine the resources needed to make this product update and to include this in their project road map
- Provide your IT and engineering teams with the following instructions to perform this change and update to the new User Provisioning APIs
  - Instructions to make this update can be found in the **SAP Concur Developer Guide**: https://developer.concur.com/api-guides/user-provisioning/user-provisioning.html
  - Specific direction on mapping your legacy APIs: https://developer.concur.com/api-reference/user-provisioning/mapping/V1-mapping.html in "Legacy API Mapping section" > "User V1 Section".

For additional support or assistance in this update, file a support case with the client web services support team.

We appreciate and value your continued partnership.