source	Endpoint	Export	Impo
	Creates a manual agent call		x
	Returns a listing of current active calls for a given product or externalid, on an account	х	
	Check queue status	х	
	Check queue threshold	Х	
	Provides support for adding sessions to an active call		Х
	Sets the call disposition for either inbound or outbound calls and releases the agent from PD state		х
	Terminates an active call		х
	Terminates an active session		X
calls	Provides support for toggling call recording on/off for an active call		х
	Create adaptive card		х
	Get adaptive card	х	
	Update adaptive card		х
ive cards	Delete adaptive card		х
	Returns the count of agents in an agentgroup logged into a queue	x	
taccess	Returns a listing of all agents that have access to the queue (aka gate) this includes data to indicate if an agent is currently logged into the queue	x	
access			
	Returns a listing of agent groups for an account	X	
	Creates a single new agent group for an account		X
	Deletes an agent group for an account		X
	Returns a listing of agent groups for an account	х	
groups	Updates an agent group for an account		X
	Get all connected agents status	Х	
	Get a connected agent status	х	
status	Changing an agent's status		x
	Returns a listing of agents for an agent group	х	
		~	×
	Creates a single agent for an agent group		X
	Updates a listing of agents for an agent group		X
	Deletes an agent for an agent group		X
	Returns a single agent for an agent group	Х	
	Updates a single agent for an agent group		X
	Assigns a listing of agents to a queue (aka gate)		X
	Returns a listing of assigned agents for a queue (aka gate)	x	
6	Unassigns a single agent from a queue (aka gate)		х
-	Get api versions	x	^
io li	Get version info	X	
	Getting all attachments	X	
	Creating an attachment		×
ments	Getting an attachment from its ID	Х	
	List enrolled speakers	Х	
	Create speaker enrollment		х
	Get speaker enrollment status	х	
	Delete speaker enrollment		х
	Update speaker enrollment		x
	Speech to text conversion		X
	Speaker diarization		X
	Speaker identification		Х
	Update streaming profile		X
	Create streaming profile		×
	Get streaming profile	Х	
streaming	Delete streaming profile		x
irail	Search audit trail data		x
	List emergency locations	х	
	Ad emergency location	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	×
		×	^
	Get emergency location	X	
	Update emergency location		×
	Delete emergency location		X
	List user emergency locations	х	
	Create user emergency location		×
	Update user emergency location		x
	Delete user emergency location		×
	Get user emergency location	х	
	Get emergency map configuration task	X	
	List users	Х	
	Enable automatic location updates for users		×
	Create multiple wireless points		×
	Get network map	х	
	Create network		x
	Get network	x	
		^	
	Update network		X
	Delete network		X
	Validate multiple switches		X
	List account switches	х	
	Create switch		×
	Get switch	х	
	Update switch		×
	Delete switch		×
	Validate multiple wireless points		×
		x	
	List wireless points	X	
	Create wireless point		X
	Get wireless point	X	
	Update wireless point		×
	Delete wireless point		X
	List devices	х	
	Enable automatic location updates feature		X
	Create multiple switches		x
	Update multiple wireless points		X
atic location undated			X
atic location updates	Update multiple switches		×
questions	Returns the list of bank questions for given ticket type	X	
S	Returns the list of booths for user's organization's event	Х	
	Bot engage		х
	Bot complete		х
	Bot handover		X
			X
	Create bridge		X
	Get user's default bridge	х	
	-		
	Search bridge by pstn pin	х	
	Get user's default bridge	х	
	-	x	

	Update bridge		х
Bridge management	Delete bridge		х
	Get company business hours	X	v
	Update company business hours Get user business hours	x	х
Business hours	Update user business hours	~	х
	List user events	x	~
	Create event		х
	Get event	X	
	Update event		х
	Delete event		х
	List group events	x	
Calendar events	Create event by group ID		х
	Get caller blocking settings	Х	
	Update caller blocking settings		х
	List blocked/allowed phone numbers	Х	
	Add blocked/allowed number		х
	Get blocked/allowed number	X	
	Update blocked/allowed number		Х
Call blocking	Delete blocked/allowed number		Х
	Make callout		x
	Start conference call session Get call session status	x	^
		^	х
	Drop call session Bring in call party		X
	Get call party status	x	~
	Delete call party	^	х
	Update call party		x
	Unhold call party		x
	Call park		x
	Call flip on party		x
	Reply with text		х
	Bridge call party		х
	Ignore call in queue		х
	Supervise call party		х
	Reject call party		х
	Create recording		х
	Pause/resume recording		х
	Answer call party		х
	Transfer call party		Х
	Hold call party		Х
	Pickup call		X
	Forward call party		X
Call control	Supervise call session	v	х
	List forwarding numbers Create forwarding number	X	х
	Delete forwarding numbers		x
	Get forwarding number	X	~
	Update forwarding number	~ ~ ~	х
Call forwarding	Delete forwarding number		X
J	List company call handling rules	X	
	Create company call handling rule		х
	Get company call handling rule	Х	
	Update company call handling rule		х
	Delete company call handling rule		x
	Get forward all company calls	x	
	Update forward all company calls		х
	List call handling rules	X	
	Create call handling rule		x
	Get call handling rule	X	
	Update call handling rule		Х
Call handling rules	Delete call handling rule		х
	List company call records	X	
	Get company call record(s)	X	
	Sync company call log	X	
	List company active calls List user call records	X X	
	Delete user call records	^	х
	Get user call record(s)	x	~
	Sync user call log	X	
Call log	Cyric Goot aan og List user active calls	x	
-	List call monitoring groups	x	
	Create call monitoring group		x
	Update call monitoring group		х
	Delete call monitoring group		х
	Update call monitoring group list		х
Call monitoring groups	List call monitoring group members	X	
	List call queues	Х	
	Get call queue	Х	
	Update call queue		х
	Assign multiple call queue members		х
	List call queue members	X	
	Get department member list	X	х
	Assign multiple department members Update user call queues		x
	Update user call queues Get call queue overflow settings	x	^
	Update call queue overflow settings	^	х
Call queues		x	~
Call queues	Get call recording settings		
Call queues	Get call recording settings Update call recording settings	~	x
Call queues	Update call recording settings	X X	х
Call queues	Update call recording settings Get call recording custom greeting list		x
Call queues	Update call recording settings		
Call queues	Update call recording settings Get call recording custom greeting list Delete call recording custom greeting list		x
Call queues	Update call recording settings Get call recording custom greeting list Delete call recording custom greeting Delete call recording custom greeting		X X
	Update call recording settings Get call recording custom greeting list Delete call recording custom greeting Delete call recording custom greeting Update call recording extension list	x	X X
	Update call recording settings Get call recording custom greeting list Delete call recording custom greeting list Delete call recording extension list Update call recording extension list Get call recording extension list	x	x x

	Allows searching of campaign leads for a single campaign		х
	Returns a listing of campaigns for a dial group	Х	
	Returns a campaign for a dial group		х
	Deletes a campaign for a dial group		х
	Returns a campaign for a dial group	x	
	Updates a campaign for a dial group		х
2			x
Campaigns	Clears the cache for a campaign		X
	Getting all categories	x	
	Creating a category		х
	Deleting a category		х
	Getting a category from its ID	x	
Categories	Updating a category		х
bategoneo	Getting all channels	Х	~
	Getting a channel from its ID	X	
Channels	Updating a channel		х
	List recent chats	X	
	List chats	х	
	Get chat	X	
	Remove chat from favorites		х
	Add chat to favorites		x
Chats	List favorite chats	X	~
liats			
	Getting all communities	x	
Communities	Getting a community from its ID	X	
	Get account info (v2)	x	
	Send/resend welcome email		х
	Send/resend activation email		х
	Get account info	X	
	Get account service info	X	
	Get account business address	X	
	Update company business address		Х
	List contracted countries	x	
Company	List domestic countries	x	
	List data export tasks	x	
	Create data export task		х
Compliance exports	Get data export task	х	
Sompliande experte			
	Contents	Х	
	Creating content		х
	Getting a content from its ID	X	
	Ignoring a content		х
Contents	Categorizing a content		х
	List conversations	X	
	Create/open conversation		х
Conversations	Get conversation	Х	~
Countries	Returns a listing of all country codes available on the system	X	
	Get custom field list	x	
	Create custom field		х
	Update custom field		х
	Delete custom field		х
	Getting all custom fields	x	
		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	х
	Creating a custom field		
	Deleting a custom field		Х
	Getting a custom field from its ID	X	
Custom fields	Updating a custom field		х
Data subscriptions	Create a new data subscription		х
Delegation management	Get delegators	X	
Deprecated	Creates a redeem code for a ticket and organization		х
Device sip registration			x
vevice sip registration	Register device		
	Add phone to inventory		Х
	Delete device from inventory		х
	Add byod devices		х
	Swap devices		х
	Get device	x	
	Update device	~	х
	•	~	^
	Get device sip info	X	
	Update device emergency info		Х
Devices	List extension devices	X	
	Returns a listing of dial groups for an account	x	
	Creates a dial group for an account		х
	Returns a listing of dial groups with associated campaigns for an account	x	
	Deletes a dial group for an account	~	х
		~	~
	Returns a dial group for an account	Х	
	Updates a dial group for an account		Х
	Assigns a listing of agents to a dial group		Х
Dial groups		X	x
Dial groups	Assigns a listing of agents to a dial group	x	x
Vial groups	Assigns a listing of agents to a dial group Returns a listing of all agents assigned to a dial group Getting all events	х	X
bial groups	Assigns a listing of agents to a dial group Returns a listing of all agents assigned to a dial group Getting all events Getting an event from its ID		
Nal groups	Assigns a listing of agents to a dial group Returns a listing of all agents assigned to a dial group Getting all events Getting an event from its ID Duplicates an existing event	X X	x
tial groups	Assigns a listing of agents to a dial group Returns a listing of all agents assigned to a dial group Getting all events Getting an event from its ID Duplicates an existing event Returns the list of the organization's events	х	x
Nal groups	Assigns a listing of algents to a dial group Returns a listing of all agents assigned to a dial group Getting all events Getting an event from its ID Duplicates an event from its ID Returns the list of the organization's events Creates an event for the organization	x x x	
ial groups	Assigns a listing of agents to a dial group Returns a listing of all agents assigned to a dial group Getting all events Getting an event from its ID Duplicates an existing event Returns the list of the organization's events	X X	x
	Assigns a listing of algents to a dial group Returns a listing of all agents assigned to a dial group Getting all events Getting an event from its ID Duplicates an event from its ID Returns the list of the organization's events Creates an event for the organization	x x x	x
	Assigns a listing of algents to a dial group Returns a listing of all agents assigned to a dial group Getting all events Getting an event from its ID Duplicates an existing event Returns the list of the organization's events Creates an event for the organization Returns event details Creates an event from the template	x x x	x x x
	Assigns a listing of algents to a dial group Returns a listing of all agents assigned to a dial group Getting all events Getting an event from its ID Duplicates an event from the ID Returns the list of the organization's events Creates an event for the organization Returns event from the template Creates an event from the template Update multiple extensions	x x x x	X X
	Assigns a listing of al agents to a dial group Returns a listing of all agents assigned to a dial group Getting all events Getting an event from its ID Duplicates an existing event Returns the list of the organization's events Creates an event for the organization Returns event details Creates an event for the template Update multiple extensions Get extension update task status		x x x
	Assigns a listing of ali agents assigned to a dial group         Returns a listing of ali agents assigned to a dial group         Getting all events         Getting an event from its ID         Duplicates an existing event         Returns the list of the organization's events         Creates an event from the organization         Returns event details         Creates an event from the template         Update multiple extensions         Get tension update task status         List user templates	X X X X X X X X	x x x
	Assigns a listing of agents to a dial group         Returns a listing of all agents assigned to a dial group         Getting all events         Getting all events         Getting an event from its ID         Duplicates an event from tor organization's events         Creates an event for the organization         Creates an event from the template         Update multiple extensions         Gett extension update task status         List user template         Get user template		x x x
	Assigns a listing of ali agents assigned to a dial group         Returns a listing of ali agents assigned to a dial group         Getting all events         Getting an event from its ID         Duplicates an existing event         Returns the list of the organization's events         Creates an event from the organization         Returns event details         Creates an event from the template         Update multiple extensions         Get tension update task status         List user templates	X X X X X X X X	x x x
vents	Assigns a listing of agents to a dial group         Returns a listing of all agents assigned to a dial group         Getting all events         Getting all events         Getting an event from its ID         Duplicates an event from tor organization's events         Creates an event for the organization         Creates an event from the template         Update multiple extensions         Gett extension update task status         List user template         Get user template		x x x
vents	Assigns a listing of aligents to a dial group         Returns a listing of aligents assigned to a dial group         Getting all events         Getting an event from its ID         Duplicates an existing event         Returns the list of the organization's events         Creates an event from the organization         Returns event details         Creates an event from the template         Update multiple extensions         Get extension update task status         List user templates         Get user stemplate         List extensions         Create extension		X X X X
vents	Assigns a listing of agents to a dial group       Returns a listing of all agents assigned to a dial group       Getting all events       Getting all events       Getting an event from its ID       Duplicates an event from the torganization       Returns event for the organization       Creates an event from the template       Update multiple extensions       Getting at template       List extensions       Create extension       Update multiple user contacts		x x x x
vents	Assigns a listing of al agents to a dial group         Returns a listing of all agents assigned to a dial group         Getting all events         Getting all events         Duplicates an event from its ID         Duplicates an event for dial organization's events         Creates an event for the organization         Returns the template         Update multiple extensions         Getter template         List user template         List extensions         Create extension         Qetter extensions         Get extension         Update multiple user contacts         List extensions         Greate extension         Get extension         Create extension         Update multiple user contacts		X X X X X
vents	Assigns a listing of ali agents to a dial group         Returns a listing of ali agents assigned to a dial group         Getting all events         Getting an event from its ID         Duplicates an evsiting event         Returns the its of the organization's events         Creates an event for the organization         Returns the template         Update multiple extensions         Gette actension update task status         List extensions         Create extension         Create extension         Update multiple extensions         Get user templates         Ist extensions         Create extension         Update duptipe textensions         Create extension         List extensions         List extensions         Create extension         List extensions         Create extension         List extensions         Create extension         List extensions         Create extension         List extensions         List extension         Cr		x x x x x x
vents	Assigns a listing of al agents to a dial group         Returns a listing of all agents assigned to a dial group         Getting all events         Getting all events         Duplicates an event from its ID         Duplicates an event for dial organization's events         Creates an event for the organization         Returns the template         Update multiple extensions         Getter template         List user template         List extensions         Create extension         Qetter extensions         Get extension         Update multiple user contacts         List extensions         Greate extension         Update multiple user contacts		X X X X
vents	Assigns a listing of ali agents to a dial group         Returns a listing of ali agents assigned to a dial group         Getting all events         Getting an event from its ID         Duplicates an evsiting event         Returns the its of the organization's events         Creates an event for the organization         Returns the template         Update multiple extensions         Gette actension update task status         List extensions         Create extension         Create extension         Update multiple extensions         Gett extensions         Create extension         List extensions         Create extension         List extensions         Create extension         List extensions         List extensions         Create extension         List extensions         Create extension         List extensions         Create extension         Create extension         List extensions         Create extension         List extension         List extension         List extension         List extension         List extension         Create extension         List exten		x x x x x x
vents	Assigns a listing of algents to a dial group         Returns a listing of all agents assigned to a dial group         Getting all events         Getting all events         Getting an event from its ID         Duplicates an event from its ID         Returns event for the organization's events         Creates an event for the organization         Returns event details         Creates an event form the template         Update multiple extensions         Gett user template         Get extension update task status         List extensions         Create extension         Get user template         List extensions         Create extension         Update multiple extensions         Get user template         List extensions         Create extension         Update multiple extensions         Update multiple extensions         Create extension         Uplace multiple extensions         Creates and multiple user contacts         Get contacts upload task         List favorite contacts         Update favorite contact list         List contacts		x x x x x x x x
vents	Assigns a listing of all agents to a dial group         Returns a listing of all agents assigned to a dial group         Getting all events         Getting all events         Getting an event from its ID         Duplicates an event from its ID         Creates an event for the organization's events         Creates an event for the organization         Returns the list of the organization         Creates an event for the template         Update multiple extensions         Gett user templates         Get user templates         Create extension         Update multiple extensions         Create extension         Update multiple extensions         Create extension         Update multiple extensions         Get user templates         Get ortacts upload task         List extension         Update favorite contacts         Update favorite contact list         List fororite contact list         List favorite contact list         List extension	X X X X X X X X X X X X X X X X X X	x x x x x x
vents	Assigns a listing of agents to a dial group         Returns a listing of all agents assigned to a dial group         Getting all events         Getting all events         Getting an event from its ID         Duplicates an evant from its ID         Returns the list of the organization's events         Creates an event for the organization         Creates an event from the template         Update multiple extensions         Getting event from the template         List extension update task status         List extensions         Create extension         Get contacts upload task         List extension         List extensions         Get contacts upload task         List extension         List extension         List extension         List extension         List extorite contacts         List extorite contacts         List contacts         List contacts         List contacts         Create user contact list         List contacts         Create user contact         Get user contact         Create user contact         Create user contact         Create user contact         Create user contact		x x x x x x x x x x x
vents	Assigns a listing of aligents to a dial group         Returns a listing of aligents assigned to a dial group         Getting all events         Getting all events         Getting an event from its ID         Duplicates an event from to roganization's events         Creates an event for the organization         Returns event form the template         Creates an event form the template         Update multiple extensions         Gett user template         List extension update task status         List extensions         Greate extension         Update multiple extensions         Get user template         List extensions         Get user template         List extensions         Update multiple extensions         Get user template         List extensions         Create extension         Update multiple extensions         Update favorite contacts         Get user contacts         List extensions         List extension         Update favorite contact list         List extension         Update favorite contact list         List extension         Update favorite contact list         List extontis contact list         List	X X X X X X X X X X X X X X X X X X	x x x x x x x x x x x x
Dial groups	Assigns a listing of agents to a dial group         Returns a listing of all agents assigned to a dial group         Getting all events         Getting all events         Getting an event from its ID         Duplicates an evant from its ID         Returns the list of the organization's events         Creates an event for the organization         Creates an event from the template         Update multiple extensions         Getting event from the template         List extension update task status         List extensions         Create extension         Get contacts upload task         List extension         List extensions         Get contacts upload task         List extension         List extension         List extension         List extension         List extorite contacts         List extorite contacts         List contacts         List contacts         List contacts         Create user contact list         List contacts         Create user contact         Get user contact         Create user contact         Create user contact         Create user contact         Create user contact	X X X X X X X X X X X X X X X X X X	x x x x x x x x x x x

External contacts			
	Address book synchronization	х	
	Create fax message		х
Fax	List fax cover pages	х	
Features	Get user features	х	
	Getting all folders	х	
	Creating a folder		х
	Deleting a folder		х
	Getting a folder from its ID	х	
Folders	Updating a folder		х
	Get account greeting media content	х	
	Get extension greeting media content	х	
	Create company greeting		х
	Create custom user greeting		х
	Get custom greeting	х	
	List standard greetings	х	
Greetings	Get standard greeting	х	
Health check	Checks if all systems are operational	х	
	List a2p sms statuses	х	
	List a2p sms messages	х	
	Get a2p sms	х	
	Get opted out numbers	х	
	Add opt in/out numbers		х
	Send a2p sms		х
	List a2p sms batches	х	
High volume SMS	Get a2p sms batch	х	
	List webinar recordings (admin)	х	
	Get webinar recording (admin)	х	
	List webinar recordings	x	
	Get webinar recording	x	
Historical recordings	Get webinar recording download resource	x	
···· · <b>v</b> -	Get historical webinar	x	
	Get historical webinar session	x	
	Contractional receiption of the second receipt	X	
	Get participant information	X	
	Ge partupant internation	X	
	Get session invitee	X	
	Get session invitee List historical webinar sessions across multiple webinars / hosts	X	
Historical webinars	List historical webinar sessions across multiple webinars	X	
	Getting all identities	X	
	Getting an identity from its ID	x	
Identities	Importing an identity	~	x
lacitates	Getting all identity groups	х	~
	Getting an identity groups	X	
	Updating an identity group	~	x
Identity groups	Merging an identity group		X
identity groups	weiging an opening motion in dentity group List webhooks	х	~
	Let Wolnows Get webhook	x	
	Deletewebhook	~	x
	Activate webhook		X
	Activate webilook		^
	Customer divisible and		V
	Suspend webhook	×	х
	List webhooks in group	x	
Incoming webhooks	List webhooks in group Create webhook in group	x	x
Insights	List webhooks in group Create webhook in group Interaction analytics		
Insights Integration account controller	List webhooks in group Create webhook in group Interaction analytics Returns a listing of sub accounts by engage voice main account identifier	x	x
Insights Integration account controller Integration agent controller	List webhooks in group Create webhook in group Interaction analytics Returns a listing of sub accounts by engage voice main account identifier Returns a list of read only agents for an agent group	X X	x
Insights Integration account controller Integration agent controller	List webhooks in group Create webhook in group Interaction analytics Returns a listing of sub accounts by engage voice main account identifier Returns a list of read only agents for an agent group Returns a list of agent groups for a sub account	X X X	x
Insights Integration account controller Integration agent controller Integration agent group controller	List webhooks in group Create webhook in group Interaction analytics Returns a list of read only agents for an agent group Returns a list of read only agents for an agent group Returns a list of agent groups for a sub account Returns a list of inbound queue groups	x x x x	x
Insights Integration account controller Integration agent controller Integration agent group controller	List webhooks in group Create webhook in group Interaction analytics Returns a listing of sub accounts by engage voice main account identifier Returns a list of read only agents for an agent group Returns a list of found queue groups Returns a list of found queue groups Returns a list of found queue groups	X X X	x
Insights Integration account controller Integration agent controller Integration agent group controller	List webhooks in group Create webhook in group Interaction analytics Returns a listing of sub accounts by engage voice main account identifier Returns a list of read only agents for an agent group Returns a list of agent groups for a sub account Returns a list of inbound queue groups Returns a list of ueue with agent lids Builds queue extended statistics report in requested format	x x x x	x
Insights Integration account controller Integration agent controller Integration agent group controller	List webhooks in group Create webhook in group Interaction analytics Returns a list of read only agents for an agent group Returns a list of read only agents for an agent group Returns a list of agent groups for a sub account Returns a list of agent groups Returns a list of queues with agent ids Builds queue extended statistics report in requested format Builds quent metadata report in requested format	x x x x	x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller	List webhooks in group Create webhook in group Interaction analytics Returns a list of read only ageats for an agent group Returns a list of read only ageats for an agent group Returns a list of hoound queue groups Returns a list of hoound queue groups Returns a list of queues with agent list Builds queue extended statistics report in requested format Builds agent statistics report in requested format Builds agent statistics report in requested format	x x x x	X X X X X X
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller	List webhooks in group Create webhook in group Interaction analytics Returns a listing of sub accounts by engage voice main account identifier Returns a list of read only agents for an agent group Returns a list of agent groups for a sub account Returns a list of inbound queue groups Returns a list of inbound queue groups Returns a list of queues with agent ids Builds queue extended statistics report in requested format Builds agent stagents report in requested format Builds inbound/outbound queue statistics in requested format	X X X X X	x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller	List webhooks in group Create webhook in group Interaction analytics Returns a list of read only agents for an agent group Returns a list of read only agents for an agent group Returns a list of mound queue groups Returns a list of queues with agent ids Builds queue extended statistics report in requested format Builds agent statistics report in requested format Builds agent statistics report in requested format Builds agent statistics in requested format Builds agent statistics in requested format Builds inbound/outbound queue statistics in requested format Returns a listing of all users that a user has access to	x x x x x	x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller	List webhooks in group Create webhook in group Interaction analytics Returns a list of read only agents for an agent group Returns a list of read only agents for an agent group Returns a list of read only agents for an agent group Returns a list of agent groups for a sub account Returns a list of queues with agent ids Builds queue extended statistics report in requested format Builds agent statistics in requested format Builds agent statistics in requested format Builds inbound/outbound queue statistics in requested format Returns a listing of all users that a user has access to Get company directory entries	x x x x x x x x	x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller	List webhooks in group Create webhook in group Interaction analytics Returns a list of read only agents for an agent group Returns a list of read only agents for an agent group Returns a list of hound queue groups Returns a list of hound queue groups Returns a list of found queue groups Returns a list of found queue groups Returns a list of gent agent tagent tagent tagent tagent tagent agent a	x x x x x	x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller	List webhooks in group Create webhook in group Interaction analytics Returns a list of read only agents for an agent group Returns a list of read only agents for an agent group Returns a list of finbound queue groups Returns a list of queues with agent ids Builds queue extended statistics report in requested format Builds agent statistics report in requested format Builds agent statistics report in requested format Builds agent statistics in requested format Builds report in statistics in requested format Builds report al users that a user has access to Get company directory entries Get company directory entries	X X X X X X X X	x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agent sfor an agent group         Returns a list of dibound queue groups         Returns a list of queues with agent ids         Builds queue extended statistics report in requested format         Builds agent statistics in requested format         Builds agent statistics in requested format         Builds agent statistics in requested format         Builds agent directory entries         Get company directory entries         Get account federation         Get account federation	x x x x x x x x x x x x	x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of degent groups for a sub account         Returns a list of hoound queue groups         Returns a list of queues with agent ids         Builds queue extended statistics report in requested format         Builds agent statistics report in requested format         Builds circup entrities         Get company directory entries         Get company directory entrie	X X X X X X X X	x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller	List webhooks in group         Create webhook in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of fibound queue groups         Returns a list of queues with agent ids         Builds queue extended statistics report in requested format         Builds queue extended statistics in requested format         Builds agent statistics in requested format         Builds report in statistics in requested format         Builds report agent metadata report in sequested format         Builds agent statistics in requested format         Returns a listing of all users that a user has access to         Get compart directory entries         Get compart directory entries         Get corupart	x x x x x x x x x x x x	x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Integration user controller	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agent for a sub account         Returns a list of read only agent groups         Returns a list of queues with agent list         Builds queue extended statistics report in requested format         Builds agent statistics report in requested format         Builds agent statistics in requested format         Builds inbound/outbound queue statistics in requested format         Builds inbound/indues that a user has access to         Get company directory entries         Get company directory entries         Get account federation         Get account federation         Get account federation         Greating an intervention comment         Deleting an intervention comment         Deleting an intervention comment	x x x x x x x x x x x x	x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Integration user controller	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agent for a sub account         Returns a list of read only agent for a sub account         Returns a list of read only agent discount         Returns a list of neound queue groups         Returns a list of neound queue groups         Builds queue extended statistics report in requested format         Builds agent segment metadata report in requested format         Builds agent statistics report in requested format         Builds agent statistics in requested format         Builds couprate directory entries         Get company directory entries         Get company directory entries         Get agent companty	x x x x x x x x x x x x x x x	x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Integration user controller	List webhooks in group         Create webhook in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of finbound queue groups         Returns a list of queues with agent ids         Builds queue excheded statistics report in requested format         Builds queue excheded statistics report in requested format         Builds agent statistics in requested format         Builds	x x x x x x x x x x x x	x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Integration user controller	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of dibound queue groups         Returns a list of queues with agent ids         Builds queue extended statistics report in requested format         Builds agent statistics in requested format         Builds inbound/outbound queue statistics in requested format         Builds agent statistics in requested format         Builds inbound queue statistics in requested format         Builds inbound/outbound queue statistics in requested format	x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Integration user controller	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agent for an agent group         Returns a list of read only agent groups         Returns a list of dy course with agent ids         Builds queue extended statistics report in requested format         Builds agent statistics report in requested format         Builds agent statistics report in requested format         Builds agent statistics in requested format         Builds inbound/cubuot queue statistics in requested format         Builds agent statistics in requested format         Builds inbound/cubuot queue statistics in reque	x x x x x x x x x x x x x x x	x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Integration user controller	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of finbound queue groups         Returns a list of queues with agent ids         Builds queue exchede statistics report in requested format         Builds agent statistics in requested format         Builds agent statistic	x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Integration user controller	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of dipoungs for a sub account         Returns a list of dipoung for a sub account         Returns a list of dupous with agent ids         Builds gent segment metadata report in requested format         Builds agent statistics in requested format         Returns a list of all users that a users tha access to         Cet company directory entries         Get company directory entries         Get account federation         Creating an intervention comment         Deleting an intervention comment         Creating an intervention comment from its ID         Creating an intervention	x x x x x x x x x x x x x x x x x x	X X X X X X X X X X X X X X
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Integration user controller	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agent for an agent group         Returns a list of dread only agent for an agent group         Returns a list of dread only agent for an agent group         Returns a list of dread only agent dist         Builds queue extended statistics report in requested format         Builds agent statistics in requested format         Returns a list of dril users that a user has access to         Get company directory entries         Get account federation         Creating an intervention comment         Deleting an intervention comment from its ID         Creating an intervention         Grating an intervention         Getting an intervention         Grating an intervention         Grating an intervention         Grating an interventio	x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of groups for a sub account         Returns a list of queue swith agent ids         Builds gueue extended statistics report in requested format         Builds agent statistics in requested format         Builds agent stati	x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of fobund queue groups         Returns a list of queues with agent ids         Builds queue extended statistics report in requested format         Builds agent statistics in requested format         Returns a list of drieutos         Get comparit directory entries         Get comparit directory entries         Get compary directory entries         Creating an intervention comment         Deleting an intervention comment         Creating an intervention comment from its ID         Creating an intervention from its ID         Creating an intervention         Creating an interv	x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agent for a sub account         Returns a list of read only agent for a sub account         Returns a list of dy coups or a sub account         Returns a list of dy coups or a sub account         Returns a list of dy coups or a sub account         Returns a list of dy coups or a sub account         Builds queue extended statistics report in requested format         Builds agent statistics report in requested format         Builds agent statistics report in requested format         Builds agent statistics in requested format	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of finbound queue groups         Returns a list of queue swith agent ids         Builds queue extended statistics report in requested format         Builds agent statistics in requested format         Builds inbound/outdo queue statistics in requested format         Builds inbound/outdo queue statistics in requested format         Builds agent statistics in requested format         Builds differentino         Getting al interv	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of dinbund queue groups         Builds agent satistics report in requested format         Builds agent satistics report in requested format         Builds agent satistics report in requested format         Builds agent satistics in requested format         Builds agent satistics in requested format         Builds inbound/outbound queue statistics in requested format         Builds inbound/outbound queue statistics in requested format         Builds agent satistics and list of all users that a user has access to         Get corporate directory entries         Get company directory entries         Get company directory entries         Get account federation         Getting all intervention comments         Creating an intervention comment         Deleting an intervention comment         Getting an intervention         Getting an intervention         Creating an inter	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of dreup oups for a sub account         Returns a list of queues with agent los         Builds queue extended statistics report in requested format         Builds queue extended statistics report in requested format         Builds agent statistics report in requested format         Build formating in intervention comment	x x x x x x x x x x x x x x x x x x x	X X X X X X X X X X X X X X X X X X X
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of oread only agents for an agent group         Returns a list of ead only agents for an agent group         Returns a list of read only agents for an agent group         Returns a list of inbound queue groups         Returns a list of agent transport         Returns a list of upoues with agent ids         Builds agent segment metadata report in requested format         Builds agent statistics report in requested format         Builds inbound/outbound queue statistics in requested format         Builds agent statistics report in requested format         Builds agent statistics report in requested format         Builds inbound/outbound queue statistics in requested format         Builds inbound/outbound queue statistics report in requested format         Get corporate directory entry         Search company directory entries         Get corporate directory entries         Get corporate directory entries         Get agent agent intervention comment         Deleting an intervention comment         Creating an intervention         Get agent i	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a listing of sub accounts by engage voice main account identifier         Returns a list of read only agents for an agent group         Returns a list of oread noty agents for an agent group         Returns a list of oread only agents for an agent group         Returns a list of oread noty agents for an agent group         Returns a list of queue groups for a sub account         Returns a list of queue struth agent list         Builds agent segment metadata report in requested format         Builds agent segment metadata report in requested format         Builds agent segment metadata report in requested format         Builds agent statistics in requested format         Builds inbound/outbound queue statistics in requested format         Builds agent statistics report in requested format         Builds agent statistics in requested format         Builds agent statisting intervention comments      <	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhook in group         Create webhook in group         Interaction analytics         Returns a list of such accounts by engage voice main account identifier         Returns a list of agent for an agent group         Returns a list of agent groups for a sub account         Returns a list of agent groups for a sub account         Returns a list of agent groups for a sub account         Returns a list of agent groups for a sub account         Returns a list of agent with agent ids         Builds agent segment metadate report in requested format         Builds agent statistics report in requested format         Builds inbound/outbound queue statistics in requested format         Get corporate directory entries         Get corporate directory entries         Get account federation         Getting al intervention comment         Deleting an intervention comment         Getting an intervention comment         Getting an intervention from its ID         Getting an intervention         Guida	x x x x x x x x x x x x x x x x x x x	
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhoks in group         Create webhoks in group         Interaction analytics         Returns a list of a gort y agents for an agent group         Returns a list of agent groups for a sub account         Returns a list of agent groups         Returns a list of agent groups for a sub account         Returns a list of under y agents for an agent group         Returns a list of queues with agent 10s         Builds gueue extended statistics report in requested format         Builds agent statistics in requested format         Builds agent statistics report in requested format         Builds agent statistics on requested format         Builds inbound/outbound queue statistics in requested format         Builds agent statistics on requested format         Builds agent statistics on requested format         Builds agent statistics on requested format         Builds agent statistics agent stat	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhooks in group         Create webhook in group         Interaction analytics         Returns a list of sub accounts by engage voice main account identifier         Returns a list of facest rigoups for a sub account         Returns a list of agent groups         Builds agent segment metadata report in requested format         Builds for all users that a user has access to         Get compart directory entries         Get compart directory entries         Gettorg all intervention comments         Creating an intervention comment         Getting all intervention comment form lis ID         Creating an intervention         Cl	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhoks in group         Create webhock in group         Interaction analytics         Returns a list of go sub accounts by engage voice main account identifier         Returns a list of agent groups for an gent group         Returns a list of agent groups for a sub account         Returns a list of agent groups for a sub account         Returns a list of agent groups for a sub account         Returns a list of guese with agent its         Returns a list of guese with agent its         Builds agent statistics report in requested format	x x x x x x x x x x x x x x x x x x x	X X X X X X X X X X X X X X X X X X X
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhoks in group         Create webhock in group         Interaction analytics         Returns a list of go sub accounts by engage voice main account identifier         Returns a list of goent groups for a sub account         Returns a list of goent groups for a sub account         Returns a list of agent groups for a sub account         Returns a list of agent groups for a sub account         Returns a list of goent goent goent in requested format         Builds agent statistics report in requested format         Builds inbound/outbound queue statistics in requested format         Builds agent statistics report in requested format         Builds inbound/outbound queue statistics in requested format         Builds inbound/outbound queue statistics in requested format         Builds agent statistics report in requested format         Builds inbound/outbound queue statistics in requested format         Builds agent statistics report in requested format         Builds agent statistics report in requested format         Builds agent statistics report in requested format         Builds inbound/outbound queue statistics report in requested format	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhoks in group           Create webhoks in group           Interaction analytics           Returns a list of group agents for an agent group           Returns a list of agents for an agent group           Returns a list of quoue groups           Buids agent segment metadatat report in requested format           Buids agent statistics report in requested format           Get company directory entries           Get company intereventon conment           Crea	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent group controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhoks in group           Create webhoks in group           Interaction analytics           Returns a list of and only agents for an agent group           Returns a list of query agents for an agent group           Returns a list of query agents for an agent group           Returns a list of query agents for an agent group           Returns a list of queues with agent dist           Returns a list of queues with agent dist           Builds agent semant metadatal report in requested format           Builds agent statistics report in requested format           Builds agent statis agent forent ag	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions Invitees	List webhoks in group           Create webhoks in group           Interaction analytics           Returns a list of group ogenes for an agent group           Returns a list of agents for an gent group           Returns a list of queues groups or a sub account           Returns a list of queues groups           Returns a list of queues groups           Returns a list of queues groups           Buids gueue extended statistics report in requested format           Buids agent segment metadatat acport in requested format           Buids agent statistics report in requested format           Get corporate directory entrity           Search company directory entrity           Bearch company directory entrits           Getting an intervention comment form is ID           Creating an intervention comment form is ID           Creating an intervention form is ID           Creating an intervention form is ID           Creating	x x x x x x x x x x x x x x x x x x x	X X X X X X X X X X X X X X X X X X X
Insights Integration account controller Integration agent controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions	List webhoks in group           Create webhoks in group           Interaction analytics           Returns a list of and only agents for an agent group           Returns a list of query agents for an agent group           Returns a list of query agents for an agent group           Returns a list of query agents for an agent group           Returns a list of queues with agent dist           Returns a list of queues with agent dist           Builds agent semant metadatal report in requested format           Builds agent statistics report in requested format           Builds agent statis agent forent ag	x x x x x x x x x x x x x x x x x x x	X X X X X X X X X X X X X X X X X X X
Insights Integration account controller Integration agent group controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions Interventions Invitees	List webhooks in group         Create webhooks in group         Interaction analytics         Returns a list of go ab accounts by engage voice main account identifier         Returns a list of apent groups for a sub account         Returns a list of apent groups for a sub account         Returns a list of apent groups for a sub account         Returns a list of apent groups for a sub account         Returns a list of apent groups for a sub account         Returns a list of apent groups for a sub account         Builds queue extended statistics report in requested format         Builds apent statistics report in requested format         Builds apent statistics report in requested format         Builds individuation dique statistics in requested format         Builds apent directory entries         Get comparty directory entries         Get comparty directory entries         Get appet directory entries         Deleting an intervention comment         Deleting an intervention comment form lis ID         Creating an intervention comment         Deleting an intervention         Creating an intervention <td< td=""><td>x x x x x x x x x x x x x x x x x x x</td><td>x x x x x x x x x x x x x x x x x x x</td></td<>	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x x x x x x x
Insights Integration account controller Integration agent group controller Integration agent group controller Integration gate group controller Integration report controller Integration user controller Internal contacts Intervention comments Interventions Interventions Invitees	List webhock in group           Create webhock in group           Interaction analytics           Returns a listing of alub accounts by engage volce main account identifier           Returns a list of agents for an agent group           Returns a list of agents for an agent group           Returns a list of agents for an agent group           Returns a list of aguets webs agent ids           Builds agent segment metadata report in requested format           Builds agent statistics report in requested format           Builds intorductourd que us statistics in requested format           Builds intorductourd que us statistics report in requested format           Builds agent intervention comments           Cettorgant intervention comment           Deteting an intervention comment form Is ID           Cetting al intervention form Is ID           Cateling an intervention	x x x x x x x x x x x x x x x x x x x	X X X X X X X X X X X X X X X X X X X

Leads			
Leads	Allows updating of a campaign lead, only updating those fields passed in		х
Leads	Allows updating of a campaign lead, updating entire lead including fields not passed in		x
	Uploads a single lead or list of leads to a new or existing list		х
	Retrieves all api tokens for authenticateduser	X	х
	Creates a new 'api token' based authenticateduser that does not expire		
1	Removes an api token		x
Legacy auth	Application login to authenticate and receive an x auth token		X
Licenses	Assign account licenses		x
	Calls aggregation data		х
Line of business analytics	Calls timeline data		х
	Getting all user interface locales	X	
Locales	Getting all content locales	x	
	Returns the list of magic links for given ticket type	X	
	Creates magic link for given ticket type		х
	Deletes magic link for given ticket type		х
Magic links	Returns magic link for given ticket type	Х	
	List account recordings	X	
Meeting recordings	List user recordings	x	
	List video meetings	x	
Meetings history	Get video meeting	х	
	Create message store report		х
	Get message store report task	X	
Message exports	Get message store report archive	x	
•	Get message attachment content	x	
	Get message store configuration	X	
	Update message store configuration		х
	Sync messages	x	
	List messages	×	
	Delete conversation	^	х
		х	А
	Get message(s)	^	х
	Update message(s)		
Managan alara	Patch message(s)		X
Message store	Delete message		х
	List sites	X	
	Create site		Х
	Get site	X	
	Update site		x
	Delete site		X
	Edit sites		х
	List site members	X	
	Get site IVR settings	x	
Multi site	Update site IVR settings		х
	List notes	X	
	Create note		х
	Get note	X	
	Delete note		х
	Update note		х
	Lock note		х
	Publish note		х
Notes	Unlock note		х
	Update DNIs records in bulk		х
	Returns all DNIs pools for customer		х
	Updates for bulk csv data DNIs pool, will update assignments too		х
Number management	Creates a list of DNIs pools from upload file		х
	Get OAuth token		X
	OAuth 2.0 authorization	X	
	OAuth 2.0 authorization (post)	~ ~ ~	х
OAuth/ OIDC	Revoke token		X
	Returns the list of organizations property of the user	x	~
Orneniartione		×	
Organizations	Returns the details of the organization	X	v
O the second	Upload new leads to a new or existing list		X
Outbound	Upload new leads to a new or existing list		х
Pager messages	Create internal text message		
	Get paging group users		х
		Х	
	Assign paging group users and devices		×
Paging only groups	Assign paging group users and devices Get paging group devices	x	
Paging only groups	Assign paging group users and devices Get paging group devices List account phone numbers		х
Paging only groups	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory	x	x
Paging only groups	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number	x	x x x
Paging only groups	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Replace phone number	x	X X X X
Paging only groups	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Replace phone number Add numbers to inventory	x	x x x
Paging only groups	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Add numbers to inventory Get add numbers task results	x	X X X X
Paging only groups	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Replace phone number Add numbers to inventory	X X	X X X X
Paging only groups	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Replace phone number Add numbers to inventory Get add numbers task results Get extension phone number list List company phone numbers	x	X X X X
Paging only groups	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Replace phone number Add numbers to inventory Get add numbers tak results Get extension phone number list	x	X X X X
	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Replace phone number Add numbers to inventory Get add numbers task results Get extension phone number list List company phone numbers		X X X X
	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Add numbers in inventory Get add numbers to inventory Get add numbers task results Get extension phone number list List company phone numbers Get phone numbers		X X X X X
	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Add numbers to inventory Get add numbers to inventory Get extension phone number List company phone numbers Get phone numbers Parse phone numbers		x x x x x
	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Replace phone number Add numbers to inventory Get add numbers to inventory Get add numbers task results Get extension phone number ist List company phone numbers Get phone number Parse phone number(s) Upload file	X X X X X X X X	X X X X X
	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers inventory         Get add numbers to inventory         Get add numbers to inventory         Get add numbers to inventory         Get extension phone number         Get extension phone numbers         Get phone numbers         Get phone numbers         Upload file         List posts         Create post		x x x x x x x
	Assign paging group users and devices Get paging group devices List account phone numbers Delete numbers from inventory Assign phone number Add numbers to inventory Get add numbers to inventory Get add numbers to inventory Get add numbers task results Get extension phone number list List company phone numbers Get phone numbers Get phone numbers Just company phone number [s] Upload file List posts	X X X X X X X X	x x x x x x x
Phone numbers	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Get add numbers task results         Get phone number list         List company phone number         Parse phone number(s)         Upload file         List posts         Create post         Get post         Delete post		X X X X X X X X
Phone numbers	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Add numbers to inventory         Add numbers to inventory         Get post numbers         Get post         Uploade post		X X X X X X X X
Phone numbers	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Add numbers to inventory         Get add numbers to inventory         Get add numbers to inventory         Get phone number         Add numbers to inventory         Get phone number ist         List company phone numbers         Get phone number (s)         Upload file         List posts         Cet alp post         Uplete post         Update post         Get call queue presence		X X X X X X X X
Phone numbers	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Get add numbers to inventory         Get add numbers task results         Get add numbers task results         Get phone number         List company phone number         By phone number         Get phone numbers         Cet phone number         Ist company phone number         By phone number         Cet phone number         Get phone number         Get phone number         Get phone number         Deleta post         Create post         Deleta post         Update post         Get queue presence         Update call queue presence		x x x x x x x x x x x x x x x
Phone numbers	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Add numbers to inventory         Edd add numbers to inventory         Edd add numbers to inventory         Get pone numbers         Get pone numbers         Ist company phone numbers         Get phone numbers         Get phone numbers         Ist posts         Create post         Get post         Delete post         Get call queue presence         Update call queue presence         Get user presence status list		x x x x x x x x x x x x x x x
Phone numbers	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Add numbers to inventory         Get phone number inst         List company phone numbers         Get phone number(s)         Upload file         List posts         Create post         Get post         Update post         Update post         Update call queue presence         Get augueue presence         Get agres rescalus list         Get agres calls list         Get agres calls list to		X X X X X X X X X X X X
Phone numbers	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Add numbers to inventory         Get add numbers to inventory         Get add numbers task results         Get add numbers task results         Get phone number         Ist company phone number         By phone number         Get phone number         Deloca file         List posts         Create post         Delete post         Update call queue presence         Update call queue presence         Update call queue presence         Get user presence status list         Get augent's call queue presence         Update call queue presence         Update call queue presence         Get augent's call queue presence         Get augent's call queue presence		x x x x x x x x x x x x x x
Phone numbers	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone numbers         Add numbers to inventory         Add numbers to inventory         Get add numbers to inventory         Get add numbers to inventory         Get add numbers task results         Get extension phone numbers         Get phone number(s)         Updad file         List posts         Create post         Get call queue presence         Update call queue presence         Get user presence status list         Get user presence         Get user presence status		x x x x x x x x x x x x x x x
Phone numbers	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Add numbers to inventory         Get phone number inst         List company phone numbers         Get phone number(s)         Upload file         List posts         Create post         Get post         Update post         Update post         Update post         Update call queue presence         Get agent's call queue presence         Update call queue presence		X X X X X X X X X X X X
Phone numbers Posts	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Replace phone number         Add numbers to inventory         Edt add numbers task results         Get add numbers task results         Get extension phone number         Ist company phone numbers         Get phone number         Parse phone numbers         Get phone numbers         Get phone number         Parse phone numbers         Get optone         Upload file         List posts         Create post         Delete post         Update post         Get user presence         Update call queue presence         Update user presence status         Update user presence status         Update user presence status         Update user presence		X X X X X X X X X X X X X X
Phone numbers Posts	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Ed add numbers to inventory         Get add numbers to inventory         Get add numbers task results         Get extension phone number list         List company phone numbers         Get phone numbers         Get phone numbers         Ide phone numbers         Get phone numbers         Get phone numbers         Get phone number(s)         Upload file         List posts         Create post         Get post         Update post         Get user presence         Update call queue presence         Get user presence status list         Get user presence status         Update call queue presence         Get user presence status         Update call queue presence         Update call queue presence         Get user presence status         Update call queue presence         Get user presence status         Update call queue presence         Update call queue		x x x x x x x x x x x x x x x x x
Phone numbers Posts	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Add numbers to inventory         Get paging proup devices         Get phone number list         List company phone numbers         Get phone number(s)         Upload file         List posts         Create post         Upload file         Update post         Update post         Update post         Update post         Update post         Get agent's call queue presence         Update call queue presence         Update user presence status         Get unfied presence         Get unfied presence         Update user presence status         Get unfied presence         Update user presence status         Get unfied presence         Update user presence status         Get unfied presence		X X X X X X X X X X X X X X X X
Phone numbers Posts	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Edt add numbers to inventory         Get add numbers task results         Get add numbers task results         Get add numbers         Get phone number         Yet phone numbers         Get phone number         Get phone numbers         Get phone numbers         Get phone numbers         Get phone number         Parse phone number(s)         Delete post         Create post         Get post         Delete post         Update post         Get call queue presence         Update user presence         Update user presence         Update user presence status         Update user presence status         Update user presence status         Update user presence         Update user presence         Update user presence         Update user presence status         Get user presence status         Get user presence status         Get user		X X X X X X X X X X X X X X X X X X
Phone numbers Posts	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Get add numbers to inventory         Get add numbers tak results         Get add numbers tak results         Get add numbers tak results         Get phone number         Ist company phone numbers         Get agent scall queue presence         Update call queue presence         Update call queue presence         Get user presence status         Update call queue presence         Get user presence status         Update call queue presence         Update call queue presence         Get user presen		X X X X X X X X X X X X X X X X
Phone numbers Posts Presence	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Add numbers to inventory         Get add numbers to inventory         Get add numbers to inventory         Get add numbers task results         Get add numbers task results         Get phone number         Parse phone numbers         Get phone number(s)         Upload file         List posts         Create post         Get post         Update post         Update post         Update post         Update post         Get agent's call queue presence         Update call queue presence         Update call queue presence         Update call queue presence         Update user presence status         Get agent's call queue presence         Update user presence status         Update user presence status         Get unified presence         Update user presence status         Get unified presence         Update user presence status         Get unified presence </td <td></td> <td>X X X X X X X X X X X X X X X X X X X</td>		X X X X X X X X X X X X X X X X X X X
Paging only groups Phone numbers Posts Presence Presence status	Assign paging group users and devices         Get paging group devices         List account phone numbers         Delete numbers from inventory         Assign phone number         Replace phone number         Add numbers to inventory         Get add numbers tak results         Get add numbers tak results         Get add numbers tak results         Get phone number         List company phone number         Parse phone number(s)         Upload file         List posts         Create post         Get user presence         Update call queue presence         Get user presence status         Update call queue presence         Get user presence status         Update call queue presence         Get user presence status         Update call queue presence         Get user presence status         Update call queue presence         Get user presence status         Update user presence s		X X X X X X X X X X X X X X X X X X

file	Get person	X	
	Returns a listing of dispositions for a queue (aka gate)	X	
	Creates a disposition for a queue (aka gate)		х
	Saves a list of dispositions for a queue (aka gate)		х
	Deletes a disposition for a queue (aka gate)		х
	Returns a single disposition for a queue (aka gate)	X	
eue dispositions	Updates a single disposition for a queue (aka gate)		х
	Returns a listing of gate queue events for a queue	х	
	Creategatequeueevent		х
	Saves a list of gate queue events for a queue		х
	Deletes a gate queue event for a queue		х
	Returns a single gate queue event for a queue	Х	
	Updates a single gate queue event for a queue		х
	Returns a listing of gate queue DTMP events for a queue	X	
	Creates a new gate queue DTMP event		х
	Updates a listing of gate queue DTMP events		х
	Deletes a gate queue DTMP event		х
	Returns a single gate queue DTMP event	X	
eue events	Updates a single gate queue DTMP event		х
	Returns a listing of queue groups (aka gate groups) for an account	x	
	Create a single queue group (aka gate group) for an account		х
	Returns a listing of queue groups (aka gate groups) with related data for an account	x	~
	Returns a listing of queue groups (aka gate groups) with related and additional data for an account	x	
	Deletes a single queue group (aka gate group)		х
	Returns a single queue group (aka gate group) for an account	x	~
eue groups	Updates a single queue group (aka gate group) for an account	X	х
cae groups	Returns all phone book entries for a queue (aka gate)	x	~
	Creates a phone book entry for a queue (aka gate)	~	x
	Creates a prone book entry for a queue (aka gate) Updates a listing of phone book entries for a queue (aka gate)		X
			X
eue phone book	Deletes a single phone book entry for a queue (aka gate) Updates a phone book entry for a queue (aka gate)		X
sae priorie book	Updates a phone book entry for a queue (aka gate) Returns a listing of schedule overrides for a queue (aka gate)	~	X
		X	~
	Creates a schedule override for a queue (aka gate)		X
	Saves a listing of schedule overrides for a queue (aka gate)		X
	Deletes a schedule override for a queue (aka gate)		X
eue schedule	Updates a schedule override for a queue (aka gate)		х
	Returns a listing of skills for a queue group (aka gate group)	X	
	Creates a skill for a queue group (aka gate group)		Х
	Updates an existing list of skills for a queue group (aka gate group)		Х
	Deletes a skill for a queue group (aka gate group)		х
	Returns a skill for a queue group (aka gate group)	Х	
eue skills	Updates a skill for a queue group (aka gate group)		х
	Deletes a special ani for a queue (aka gate)		х
	Returns a listing of special anis for a queue (aka gate)	X	
	Creates a special ani for a queue (aka gate)		х
eue special ani	Uploads a special ani for a queue (aka gate)		х
	Returns a listing of all queues (aka gates) for a queue group	X	
	Creates a new queue (aka gate) for a queue group		х
	Deletes a queue (aka gate) for a queue group		х
	Returns a single queue (aka gate) for a queue group	х	
	Updates a queue (aka gate) for a queue group		х
	Assigns a queue (aka gate) to a queue priority group for an account		х
	Creates a clone of a queue (aka gate) for a queue group		х
	Move an existing queue (aka gate) to a new existing queue group		х
eues	Set queue (aka gate) active state		х
	Get locked meeting settings	х	
	Get account level meeting info	x	
	List account meeting recordings	X	
	Upload user meeting profile image		х
	List scheduled meetings	x	
	Create meeting	~ ~ ~	х
	Get meeting user settings	x	~
	Get meeting info	X	
	Update meeting	×	х
	Delete meeting		X
	Update meeting		X
	Update meeting End meeting		X
		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	^
	Get meeting invitation	X	
	Get meeting service info	X	
	Update meeting service info	~	х
	Get assisted users	X	
- meetings (lane -)	Get assistants	×	
n meetings (legacy)	List user meeting recordings	×	
	List states	×	
	Get state	×	
	List locations	×	
	List languages	X	
	Get language	X	
	List timezones	X	
	Get timezone	X	
	List countries	X	
onal settings	Get country	X	
	List session registrants	X	
	Create registrant		х
	Get registrant	X	
istrants	Delete registrant		х
	Returns the list of registrations for user's event	X	
	Creates a single registration for user's event		х
	Returns registration details	x	
istration	Update registration		х
	Get registration session info	x	
		^	х
	Undate registration session		~
istration management	Update registration session Cetting all reply assistant entries	Y	
	Getting all reply assistant entries	X	v
	Getting all reply assistant entries Creating an entry	X	X
	Getting all reply assistant entries	x x	x x

	Getting all reply assistant groups	х	
	Getting all reply assistant groups Creating a reply assistant group	X	х
			x
	Deleting a reply assistant group	~	~
	Getting a reply assistant group from its ID	X	
Reply assistant groups	Updating a reply assistant group		х
	Getting all reply assistant versions	X	
	Creating a reply assistant version		х
	Deleting a reply assistant version		х
	Getting a reply assistant version from its ID	X	
Denki sesistent versiana		~	×
Reply assistant versions	Updating a reply assistant version		x
	Builds a report in different formats: xls/xlsx/csv/etc		х
Reporting	Returns a report criteria definition for a report type	X	
	Direct report file download	x	
	Get reports list	X	
	Get report details	X	
Reports	Create report for an event		х
(cpona		×	Λ
	Returns a listing of requeue shortcuts for a queue (aka gate)	X	
	Updates a requeue shortcut for a queue (aka gate)		Х
	Creates a list of requeue shortcuts for a queue (aka gate)		х
	Returns a listing of requeue shortcuts for a queue (aka gate)		х
	Returns a requeue shortcut for a queue (aka gate)	x	
Requeue shortcuts	Updates a requeue shortcut for a queue (aka gate)		х
ting central auth			x
	Logs in an rc user via their access token issued by the rc api server. returns engage access token and user details		
	Make ringout call		Х
	Get ringout call status	X	
ling out	Cancel ringout call		х
lingsense	Get call recording content	x	
•	List company assigned roles	x	
	List company user roles	X	
	Create custom role		х
	Get default user role	X	
	Set default user role		х
	Get user role	X	
	Update user role	~ ~ ~	х
	Delete custom role		х
	Assign multiple user roles		х
	List user assigned roles	X	
	Update user assigned roles		х
	Assign default role		х
	List standard user roles	x	
ole management	Get standard user role	X	
	Getting all roles	X	
	Creating a role		Х
	Getting a role from its ID	х	
oles	Updating a role		х
	Returns the list of schedule items for user's organization's event	x	
chedule items	Returns the a scheduled item by ID	x	
	List schemas	X	
	Get schema	X	
	Search/list users	х	
	Create user		х
	Search/list users		X
		×	X
	Get user	X	
	Update/replace user		х
	Delete user		Х
	Update/patch user		х
	Get provider config	x	
	List resource types	X	
014			
CIM	Get resource type	X	
essions	Returns the list of sessions for user's organization's event	X	
	Getting all settings	х	
iettings	Updating settings		х
-	List user administered sites	x	
ito administration		^	v
ite administration	Update user administered sites		х
	Send sms		х
MS	Send mms		х
	Getting all sources	x	
	Getting a source from its ID	X	
	Updating a source	~	х
0.112000			
ources	Updating source credentials		х
	Returns the list of stages for user's organization's event	X	
		X	
	Get async task status		
		x	
	List subscriptions	X	Y
	List subscriptions Create subscription		х
	List subscriptions Create subscription Get subscription	x	
	List subscriptions Create subscription Get subscription Update subscription		x
latus	List subscriptions Create subscription Get subscription Update subscription Cancel subscription		x x
latus	List subscriptions Create subscription Get subscription Update subscription		x
ubscriptions	List subscriptions Create subscription Get subscription Update subscription Cancel subscription		x x
ubscriptions	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Renew subscription Get a survey response	x	x x
atus ubscriptions urvey responses	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Renew subscription Get a survey response Getting all surveys	x	x x
ubscriptions urvey responses	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Renew subscription Get a survey response Getting all surveys Getting a survey from its ID	x x x x x x	x x
ubscriptions urvey responses	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Renew subscription Get a survey response Getting al surveys Getting a survey from its ID Getting all tags	x	x x x
ubscriptions urvey responses	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Renew subscription Get a survey response Getting all surveys Getting a survey from its ID	x x x x x x	x x
tatus ubscriptions urvey responses	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Renew subscription Get a survey response Getting al surveys Getting a survey from its ID Getting all tags	x x x x x x	x x x
ubscriptions urvey responses	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Cancel subscription Get a survey response Getting al surveys Getting al surveys Getting al surveys Detting at ga Creating at ga	x x x x x x	X X X X
latus ubscriptions urvey responses	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Renew subscription Getting al surveys Getting a survey response Getting a survey from its ID Deleting a tag Getting a tag	x x x x x x	x x x x
tatus ubscriptions urvey responses	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Cancel subscription Get a survey response Getting al surveys Getting al surveys Getting al surveys Getting al survey form its ID Deleting a tag Deleting a tag Getting a tag Getting a tag Deleting a tag Getting a tag	x x x x x x x x	X X X X
ubscriptions urveys	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Cancel subscription Getting al surveys Getting al surveys Getting al surveys Getting al surveys Creating a tags Creating a tag Deleting a tag Getting a tag Getting a tag Returns the list of tags for a booth	x x x x x x x x x x x x x x	X X X X
atus ubscriptions urveyr responses urveys	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Cancel subscription Get a survey response Getting al surveys Getting al surveys Getting al surveys Getting al survey form its ID Deleting a tag Deleting a tag Getting a tag Getting a tag Deleting a tag Getting a tag	x x x x x x x x	x x x x
ubscriptions urvey responses urveys	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Cancel subscription Getting al surveys Getting al surveys Getting al surveys Getting al surveys Creating a tags Creating a tag Deleting a tag Getting a tag Getting a tag Returns the list of tags for a booth	x x x x x x x x x x x x x x	x x x x
ubscriptions urvey responses urveys	List subscriptions Create subscription Get subscription Get a survey response Getting all surveys Getting	X X X X X X X X X X X X	x x x x x
ubscriptions urvey responses urveys	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Cancel subscription Geter survey response Getting al surveys Getting al surveys Getting al surveys Creating a tag Creating a tag Deleting a tag Getting a tag Editing a tag Getting tag from its ID Updating a tag Returns the list of tags for a scheduleitem Get task Delete task	X X X X X X X X X X X X	X X X X X X
ubscriptions urveys	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Renew subscription Renew subscription Getting al survey from its ID Getting a survey from its ID Deleting a tag Creating a tag Getting a tag Getting a tag Getting to f tags for a booth Returns the list of tags for a scheduleitem Get task Delete task Update task	X X X X X X X X X X X X	x x x x x x x x
atus ubscriptions urveyr responses urveys	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Cancel subscription Geter survey response Getting al surveys Getting al surveys Getting al surveys Creating a tag Creating a tag Deleting a tag Getting a tag Editing a tag Getting tag from its ID Updating a tag Returns the list of tags for a scheduleitem Gett task Delete task	X X X X X X X X X X X X	X X X X X X
ubscriptions urvey responses urveys	List subscriptions Create subscription Get subscription Update subscription Cancel subscription Renew subscription Renew subscription Getting al survey from its ID Getting a survey from its ID Deleting a tag Creating a tag Getting a tag Getting a tag Getting to f tags for a booth Returns the list of tags for a scheduleitem Get task Delete task Update task	X X X X X X X X X X X X	x x x x x x x x
ubscriptions urveys	List subscriptions Create subscription Qet subscription Cancel subscription Cancel subscription Cancel subscription Get a survey response Getting all surveys Getting all survey from its ID Getting a tag Deleting a tag Getturg a tag Qupdate subscription Renew subscription Getting all surveys Getting all surveys Getting all survey from its ID Deleting a tag Returns the list of tags for a booth Returns the list of tags for a scheduleitem Returns the list of tags for a scheduleitem Delete task Update task Complete task List chat tasks	x x x x x x x x x x x x x x x	x x x x x x x x x x x x
ubscriptions urveys	List subscriptions Create subscription Get subscription Update subscription Renew subscription Renew subscription Getting a survey response Getting a survey from its ID Getting at ag Creating at ag Getting a tag Getting a tag Getting to fags for a booth Returns the list of tags for a scheduleitem Gettag tag Gettag tag Create task List of tags for a scheduleitem List chat tasks Complete task List chat tasks	x x x x x x x x x x x x x x x x x x x	x x x x x x x x
atus ibscriptions urvey responses urveys	List subscriptions Create subscription Update subscription Cancel subscription Cancel subscription Cancel subscription Cancel subscription Getting all surveys Getting a tag Creating a tag Updating a tag Returns the list of tags for a booth Returns the list of tags for a booth Returns the list of tags for a scheduleitem Get task Update task Update task Complete task List chat tasks Create task Getting all tasks	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x x
itages tatus subscriptions survey responses surveys 'ags	List subscriptions Create subscription Get subscription Update subscription Renew subscription Renew subscription Getting a survey response Getting a survey from its ID Getting at ag Creating at ag Getting a tag Getting a tag Getting to fags for a booth Returns the list of tags for a scheduleitem Gettag tag Gettag tag Create task List of tags for a scheduleitem List chat tasks Complete task List chat tasks	x x x x x x x x x x x x x x x x x x x	x x x x x x x x x x x x

	Complete a task		х
Tasks	Transferring a task		х
	Get everyone chat	х	~
	Update everyone chat	х	х
	List teams Create team	X	х
	Get team	х	^
	Gerean	^	х
	Update team		x
	Remove team members		x
	Join team		x
	Archive team		х
	Unarchive team		x
	Leave team		x
	Add team members		х
	Getting all teams	х	
	Creating a team		х
	Deleting a team		х
	Getting a team from its ID	х	
Teams	Updating a team		х
Templates	Returns the list of the organization's templates	х	
	Conversational summarization		х
Text	Smart punctuation		х
	Getting all threads	х	
	Getting a thread from its ID	х	
	Close a thread		x
	Archiving a thread	~	х
Threada	Open a thread	х	~
Threads	Categorizing a thread	v	х
	Returns the list of tickets for user's organization's event Creates ticket	х	x
Tickets	Creates ticket Returns ticket details	х	^
	Returns ticket details Getting all time sheets	X	
	Getting all time sheet	^	х
	Deleting a time sheet		x
	Getting a time sheet from its ID	х	~
Time sheets	Getung a time sineer tool is to Updating a time sheet	~	х
Timezones	Getting a limezones	х	
	Activating a topology		х
	Updating a topology		х
	Deleting a topology		х
	Getting a topology from its ID	х	
	Creating a topology		х
Topologies	Getting all topologies	х	
	Getting all user capacities	х	
	Creating a user capacity		х
	Deleting a user capacity		х
	Getting a user capacity from its ID	Х	
User capacities	Updating a user capacity		Х
	Get authorization profile	X	
	Check user permission List permission	x	
	Get permission	x	
	List permission categories	x	
User permissions	Los pormission dategories Get permission category	x	
	Get scaled profile image	X	
	Create multiple user extensions		x
	Delete user extensions		х
	Get extension	х	
	Update extension		х
	Delete extension		х
	List extension grants	х	
	Get user conferencing settings	х	
	Update user conferencing settings		х
	Get user profile image	х	
	Update user profile image		х
	Upload user profile image		X
	Delete user profile image Get extension caller ID	~	Х
	Get extension caller ID Update extension caller ID	х	x
	Update extension caller ID Get notification settings	х	^
		^	x
User settings	Update notification settings		~
User settings	Update notification settings Getting all user's signatures	х	
User settings	Update notification settings Getting all user's signatures Creating a user's signature	х	x
User settings	Getting all user's signatures	х	x x
User settings	Getting all user's signatures Creating a user's signature	x	
User settings User signatures	Getting all user's signatures Creating a user's signature Deleting a user's signature		
	Getting all user's signatures Creating a user's signature Detelting a user's signature Getting a user's signature from its ID		x
	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Getting all users Creating a user's signature	x	X X X
	Getting all user's signature Creating a user's signature Deleting a user's signature Cetting a user's signature Updating a user's signature Cetting all users Creating a user Inviting a user	x	× × × ×
	Getting all user's signatures Creating a user's signature Deleting a user's signature Getting auser's signature Updating a user's signature Creating all users Getting all users Creating a user Deleting a user Deleting a user Deleting a user	x x	X X X
	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Getting all users Creating all users Creating a user Inviting a user Deleting a user Deleting a user from its ID	x	X X X X X
	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Getting all users Creating a user Inviting a user Deleting a user Getting all users Creating a user Deleting a user <	x x x	x x x x x
User signatures	Getting all user's signatures Creating a user's signature Deleting a user's signature Getting a user's signature Updating a user's signature Cetting all users Creating a user Inviting a user Deleting a user form its ID Deleting a user Creating a user Deleting a user Deleting a user Deleting a user form its ID Updating a user form its ID Updating a user has access to	x x	x x x x x x
User signatures	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Getting all users Getting all users Creating all users Creating a user Inviting a user Deleting a user from its ID Updating a user Deleting a user from its ID Updating a user Getting a user from its ID Updating a user Getting a user from its ID Creates a single new user	x x x x	X X X X X
User signatures	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Creating a user's signature Deleting a user's signature Deleting a user's signature Creating a user Creating a user Deleting a user Deleting a user Cetting a user from its ID Updating a user Cetting a user form its ID Updating a user Cetting a user form its ID Updating a user Cetting a user form its ID Updating a user Cetting a user form its ID Updating a user Get user video configuration	x x x x x	x x x x x x
User signatures	Getting all user's signatures Creating a user's signature Deleting a user's signature Getting a user's signature Updating a user's signature Cetting all users Creating a user Deleting a user Creating a user Deleting a user Creating a user Deleting a user Deleting a user Deleting a user Deleting a user form its ID Updating a user Creating a user form its ID Updating a user Getting a user form its ID Updating a user Getting a user form its ID Updating a user Getting a user form its ID Updating a user Getting a user form its ID Updating a user Getting a user form its ID Updating a user Getting a user Getting a user form its ID Updating a user Getting a user Getting a user Getting a user hos access to	x x x x	x x x x x x x
User signatures	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Getting all users Getting all users Creating a user Inviting a user Deleting a user Getting a user from its ID Updating a user Getting a user from its ID Updating a user Getting a user from its ID Updating a user Getting a user from its ID Updating a user Getting a user from its ID Creates a single new user Creates a single new user Gettu ser video configuration Getting all users that a user has access to Creates a user ingle new user Getting all users that a user has access to Creates a user ingle new user Getting all userbooks	x x x x x	x x x x x x x
User signatures	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Creating a user Getting all users Creating a user Inviting a user Deleting a user Getting a user from its ID Updating a user Getting a user from its ID Updating a user Creating a user form its ID Creating a user form its ID Creating a user form its ID Getting a user form its ID Getturg a user form its ID Creating a user has access to Creates a single new user Getture video configuration Getting all webhooks Creating a webhook Creating a webhook	x x x x x x x	x x x x x x
User signatures Users Video configuration	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Creating a user Getting all users Creating a user Inviting a user Deleting a user Inviting a user Deleting a user form its ID Updating a user Creating a user form its ID Updating a user Returns a listing of all users that a user has access to Creating alignet wuser Getting all userbooks Creating a webhook Deleting a webhook from its ID	x x x x x	X X X X X X X X
User signatures Users Video configuration	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting a luser's signature Creating a user's signature Updating a user's signature Getting a lusers Getting a lusers Creating a lusers Greating a lusers Creating a user Deleting a user Deleting a luser from its ID Updating a user Getting a luser from its ID Updating a user Getting a user from its ID Updating a user Getting a user from its ID Updating a user Getting a luser sthat a user has access to Creates a single new user Getting all webnook Getting all webnook Deleting a webhook from its ID Lupdating a webhook from its ID Updating a webhook	x x x x x x x	X X X X X X X
	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Creating a user Getting all users Creating a user Inviting a user Deleting a user Inviting a user Deleting a user form its ID Updating a user Creating a user form its ID Updating a user Returns a listing of all users that a user has access to Creating alignet wuser Getting all userbooks Creating a webhook Deleting a webhook from its ID	x x x x x x x	X X X X X X X X
User signatures Users Video configuration	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Creating a user Inviting a user Deleting a user Deleting a user Inviting a user Deleting a user Inviting a user Deleting a user Qupdating a user Creating a user from its ID Updating a user Creating a user has access to Creating a user user has access to Creating a user video configuration Creating a webhook Creating a webhook from its ID Updating a webhook from its ID List webinar subscriptions	x x x x x x x	X X X X X X X X X
User signatures Users Video configuration	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting all users Creating a user's signature Updating a user's signature Deleting a users Creating a users Creating a users Creating a user Creating a user Deleting a user Deleting a user Creating a user fom its ID Updating a user Returns a listing of all users that a user has access to Creates a single new user Creating all webhooks Creating a webhook Deleting a webhook from its ID Updating a webhook from its ID List webhook from its ID List webhook from its ID Updating a webhook from its ID Updating a webhook from its ID List webiner subscriptions Create webinar subscription	x x x x x x x x x	x x x x x x x x x x
User signatures Users Video configuration	Getting all user's signatures Creating a user's signature Deleting a user's signature from its ID Updating a user's signature Getting a user's signature Updating a user's signature Getting a user's signature Updating a user's signature Getting a user Getting a user Inviting a user Deleting a user Getting all users a single new user Getting all users a single new user Getting all webhook Deleting a webhook from its ID Updating a webhook from its ID List webinar subscriptions Creating a webhook Getting a webhook Getting a webook from its ID Updating a webhook Getting a webhook from its ID Updating a webhook from its ID Getting a webhook from its ID Getting a webhook from its ID Getting a webhook from its ID List webinar subscription Getting a webhook from its ID List webinar subscription	x x x x x x x x x	X X X X X X X X X X X

	Create webinar		х
	List user's webinars	х	
	Get webinar	х	
	Update webinar		х
	Delete webinar		х
	Create webinar session		х
	Update webinar session		х
	Get webinar session	х	
	Delete webinar session		х
	List sessions across multiple webinars/hosts	x	
Webinars and sessions	List sessions across multiple webinars	х	