

Resource	API endpoint	Export	Import
Account configuration	Update account configuration		X
	Get all sub accounts with filter	X	
Accounts	Update account		X
Agent configuration calls	Get agent configuration	X	
AI assistants	Query AI assistant	X	
AI assistants	Retrieve context from AI assistant	X	
Answers testing send message	Send message		X
	Start test		X
Answers testing start test	Stop test		X
	Create application		X
Application	Delete application		X
	Get application	X	
	Get applications	X	
	Modify application		X
	Accept application transfer		X
Application transfer management	Reject application transfer		X
	Request application transfer		X
	Export audit logs	X	
Audit logs	Search audit logs	X	
	Delete away audio message		X
Away audio messages	Get away audio message	X	
	Get account balance	X	
Balance	Get free messages	X	
	Get total balance	X	
	Create blocklists		X
Blocklist	Delete blocklists		X
	Get all blocklists	X	
	Create bot		X
Bots	Delete bot		X
	Get bot	X	
	Get bots	X	
	Update bot		X
	Create brand		X
Brand management	Delete brand		X
	Get brand	X	
	Get brand registrar statuses	X	
	Get brands	X	
	Register brand		X
	Request brand authentication + verification		X
	Resend 2FA email for brand authentication		X
	Update brand		X
	Get brand enhanced vet report	X	
	Get brand vet	X	
Brand vetting	Get brand vets	X	
	Import existing brand vet		X
	Update brand vet		X
	Vet brand		X
	Create bulk of calls		X
Bulk call management	Get bulk status	X	
	Cancel		X
Bulk call operations	Pause		X
	Reschedule		X
	Resume		X
	Put client off hold		X
Call hold calls	Put client on hold		X
	Delete image		X
	Get image	X	

	Get images	X	
Call link configuration images	Upload image		X
	Create configuration		X
	Delete configuration		X
	Get configuration	X	
	Get configurations	X	
Call link configurations	Partial configuration update		X
	Update a configuration		X
	Delete call link recording		X
Call link recordings	Download a recording file	X	
	Get call link recordings	X	
	Create subdomain		X
Call link subdomains	Delete subdomain		X
	Get subdomains	X	
	Create call link		X
Call links	Delete call link		X
	Get call link	X	
	Get call links	X	
	Create a call route		X
Call routing configurations	Delete a call route		X
	Get a call route	X	
	Get call routes	X	
	Set order on call route		X
	Update a call route		X
	Delete by correlation ID		X
Call routing recordings	Download recording file	X	
	Get recordings	X	
Call routing simulator	Simulate route selection		X
Call routing status management	Update route status		X
	Get call timeout	X	
Call timeout calls	Remove custom call timeout		X
	Update call timeout		X
	Create calls configuration		X
Calls configuration	Delete calls configuration		X
	Get calls configuration	X	
	Get calls configurations	X	
	Update calls configuration		X
	Connect calls		X
Calls management	Connect with new call		X
	Create call		X
	Get call	X	
	Get call history	X	
	Get calls	X	
	Get calls history	X	
	Answer		X
	Capture DTMF		X
	Capture speech		X
	Hangup		X
	Play file		X
	Pre answer		X
	Say text		X
	Send DTMF		X
	Send message		X
	Send ringing		X
	Start recording		X
	Start streaming media		X
	Start transcription		X
	Stop playing file		X

Calls operations	Stop recording		X	
	Stop streaming media		X	
	Stop transcription		X	
Campaign	Create campaign		X	
	Delete campaign		X	
	Delete campaign scores		X	
	Get campaign	X		
	Get campaign leaderboard	X		
	Get campaign statistics	X		
	Get my campaigns	X		
	Update campaign settings		X	
Campaigns	Add numbers to registered campaign		X	
	Appeal campaign		X	
	Attach number pool to campaign		X	
	Create campaign		X	
	Create toll free campaign		X	
	Delete campaign		X	
	Deregister campaign		X	
	Detach number pool from campaign		X	
	Get campaign	X		
	Get campaign network statuses	X		
	Get campaign numbers	X		
	Get campaign priorities	X		
	Get campaigns	X		
	Remove numbers from registered campaign		X	
	Submit campaign		X	
	Update campaign		X	
	Update registered campaign		X	
	Catalogs	Create catalog		X
		Delete catalog		X
Get catalog		X		
Get catalogs		X		
Update catalog			X	
Certificate	Delete certificate		X	
	Get certificate details by identifier	X		
	Get certificate status by identifier	X		
	Get filtered certificate details page	X		
	Get filtered certificates statuses page	X		
	Test connection to a webhook		X	
Click to call	Upload certificate		X	
	Send click to call message		X	
Company profile	Add persons to company batch		X	
	Batch companies create		X	
	Batch companies Delete		X	
	Batch companies update		X	
	Create a new company		X	
	Delete a company		X	
	Get a single company or a list of companies	X		
	Partial company update		X	
	Remove persons from company batch		X	
	Add existing call		X	
	Add new call		X	
	Create conference		X	
	Get conference	X		
	Get conference history	X		
	Get conferences	X		
	Get conferences history	X		
	Remove call		X	

Conference management	Update all calls		X	
	Update call		X	
Conference operations	Hangup conference		X	
	Play file		X	
	Say text		X	
	Send message		X	
	Start recording		X	
	Stop playing file		X	
	Stop recording		X	
	Configuration	Create new Omni failover scenario		X
Get specific Omni failover scenario		X		
List all Omni failover scenarios		X		
Update Omni failover scenario			X	
Confirm conversion	Confirm conversion		X	
Contact information: Push	Depersonalize push instance		X	
	Get push device registration	X		
	Personalize push instance		X	
	Update push device registration		X	
Conversation agents	Add agent to queue		X	
	Change agents status		X	
	Create agent		X	
	Get agent conversations	X		
	Get agent	X		
	Get agents	X		
	Remove agent from queue		X	
	Set agents heartbeat		X	
Update agent		X		
Conversation events	Send a conversation event		X	
	Assign form to conversation		X	
	Create conversation form		X	
	Create field		X	
	Create trigger		X	
	Delete conversation form		X	
	Delete disposition		X	
	Delete field		X	
	Delete trigger		X	
	Get conversation form	X		
	Get conversation forms	X		
	Get dispositions	X		
	Get field	X		
	Get fields	X		
	Get trigger	X		
	Get triggers	X		
	Patch trigger		X	
	Un assign form from conversation		X	
	Update conversation form		X	
	Update field		X	
	Update or insert dispositions		X	
	Update trigger		X	
	Conversation forms	Add tag to conversation		X
		Change conversation assignment		X
		Create conversation		X
		Get conversation	X	
		Get conversations	X	
Get related comments		X		
Patch conversation			X	
Remove tag from conversation			X	
Route conversation			X	

	Simulate routing result for conversation	X	
Conversation management	Unassign conversation agent		X
	Update conversation		X
Conversation messages	Create message		X
	Get messages	X	
Conversation notes	Create note		X
	Get note	X	
	Get notes	X	
Conversation queues	Create queue		X
	Delete queue		X
	Get queues	X	
	Update queue		X
Conversation routing	Create routing		X
	Delete routing		X
	Get routing	X	
Conversation tags	Create tag		X
	Delete tag		X
	Get tags	X	
Custom attributes	Append item to custom attribute		X
	Create a custom attribute		X
	Delete a custom attribute		X
	Get a list of custom attributes	X	
	Get a single custom attribute	X	
Custom attributes lists	Append items		X
	Delete items		X
	Delete lists		X
	Get items	X	
	Get lists	X	
	Replace a list		X
	Replace an item		X
	Update a list		X
	Update an item		X
	Device location verification	Device location verification	
Dialog management	Create dialog		X
	Create dialog with existing calls		X
	Get dialog	X	
	Get dialog history	X	
	Get dialogs	X	
	Get dialogs history	X	
	Dialog operations	Broadcast text	
	Hangup dialog		X
	Play file		X
	Say text		X
	Send message		X
	Start recording		X
	Stop playing file		X
	Stop recording		X
Documents	Download document	X	
	Upload document		X
Email domains	Add new domain		X
	Delete existing domain		X
	Get all domains for the account	X	
	Get domain details	X	
	Update tracking events		X
	Verify domain		X
	Assign IP pool to domain		X
	Assign IP to pool		X
	Commission IP		X

	Create IP pool		X
	Decommission IP		X
	Delete IP pool		X
	Get domain	X	
	Get IP	X	
	Get IP pool	X	
	Get IP pools	X	
	Get IPs	X	
	Unassign IP from pool		X
	Unassign IP pool from domain		X
	Update IP pool		X
Email IP management	Update IP pool sending priority		X
	Email delivery reports	X	
	Get email delivery reports	X	
	Get email logs	X	
Email logs events status reports	Get email message logs	X	
	Send email messages		X
	Send fully featured email		X
	Send mime email		X
Email message sending	Upload binary content		X
	Add suppressions		X
	Delete suppressions		X
	Get suppression domains	X	
Email suppression	Get suppressions	X	
	Create email template		X
	Delete email template attachment		X
	Delete email template		X
	Generate email template preview		X
	Get email template attachments	X	
	Get email template	X	
	Get email templates	X	
	Patch email template		X
	Update email template		X
Email templates	Upload email template attachment		X
	Get validations	X	
	Validate email address		X
Email validation	Validate email addresses		X
	Abort enrollment session		X
	Create enrollment session		X
Enrollment session	Get enrollment session	X	
	Create entity		X
	Delete entity		X
	Get entities	X	
	Get entity	X	
Entity	Modify entity		X
	Asynchronous cancellation of an event export request		X
	Batch send events		X
	Check status of event export request	X	
	Create event definition		X
	Get event definition	X	
	Get list of event definitions	X	
	List event definitions	X	
	Send event		X
	Submit event export request		X
Events	Update event definition		X
	Abort extraction session		X
	Create extraction session		X
Extraction session	Get extraction session	X	

	Create fields		X
	Delete field		X
Fields	Get field	X	
	Get fields	X	
	Update field		X
	Delete file		X
File operations	Get file	X	
	Get files	X	
	Upload audio file		X
	Add participants to flow		X
Flow	Get a report on participants added to flow	X	
	Remove person from flow		X
	Get form	X	
Forms	Get forms	X	
	Increment form view count		X
	Submit form data		X
	Create hold configuration		X
Hold configuration calls	Delete hold configuration		X
	Get hold configuration	X	
	Get hold configurations	X	
	Update hold configuration		X
	National identity number check		X
Identity national identity number			
Identity number intelligence	Number intelligence	X	
Identity SIM swap verification	SIM swap		X
Identity verification	Advanced silent mobile verification		X
	Silent mobile verification		X
	Zero rated request initialization		X
	Zero rated request verify		X
Inbound messages	Get inbound messages	X	
Inbound SMS	Get inbound SMS messages	X	
Items	Add items		X
	Delete item		X
	Delete items		X
	Get item count	X	
	Get item	X	
	Get items	X	
	Update item		X
	Update items		X
IVR uploaded files	Get files	X	
	Upload file		X
Kakao brand template management	Create brand message template		X
	Get brand message template	X	
	Get brand message templates	X	
	Update brand message template		X
Know your customer	KYC match		X
KYC session	Abort KYC session		X
	Create KYC session		X
	Get KYC session	X	
Line message status reports	Get lon delivery reports	X	
Live chat	Invalidate customer session		X
Logs and status reports	Get outbound SMS message delivery reports	X	
	Get outbound SMS message delivery reports	X	
	Get outbound SMS message logs	X	
	Get Apple messages for business delivery reports	X	
Logs and status reports Apple MFB	Get message logs	X	
	Get instagram delivery reports	X	
Logs and status reports Instagram	Get outbound instagram message logs	X	
	Get Kakao Alim delivery reports	X	

Logs and status reports Kakao Alim	Get outbound Kakao Alim message logs	X	
	Get brand message delivery reports	X	
Logs and status reports Kakao Chingu	Get message logs	X	
	Get Kakao Sangdam delivery reports	X	
Logs and status reports Kakao Sangdam	Get outbound Kakao Sangdam message logs	X	
	Get messenger delivery reports	X	
Logs and status reports messenger	Get outbound messenger message logs	X	
	Get MMS delivery reports	X	
Logs and status reports MMS	Get MMS message logs	X	
	Get outbound Viber bot message logs	X	
Logs and status reports Viber bot	Get Viber bot delivery reports	X	
	Create 2FA application		X
	Get 2FA application	X	
	Get all 2FA applications	X	
Manage applications	Update 2FA application		X
	Create voice IVR scenarios		X
	Delete voice IVR scenarios		X
	Get a voice IVR scenario	X	
	Launch IVR scenario		X
	Search voice IVR scenarios	X	
Manage IVR scenarios	Update voice IVR scenarios		X
	Create 2FA email message template		X
	Create 2FA SMS or voice message template		X
	Get 2FA message template	X	
	Get all 2FA message templates	X	
	Update 2FA email message template		X
Manage message templates	Update 2FA SMS or voice message template		X
	Get scheduled SMS messages	X	
	Get scheduled SMS messages status	X	
	Reschedule SMS messages		X
Manage scheduled SMS messages	Update scheduled SMS messages status		X
Marketing subscriptions messenger	Get marketing subscriptions	X	
	Create a media stream configuration		X
	Delete a media stream configuration		X
	Get media stream configs	X	
	Get media stream configuration	X	
Media stream configuration	Update a media stream configuration		X
	Get Viber delivery reports	X	
Message status reports	Get Viber message logs	X	
Messages API status reports	Get delivery reports	X	
	Delete metadata		X
	Get metadata	X	
	Patch metadata		X
Metadata	Put metadata		X
	Get status of query aggregate data request	X	
Metrics API	Query aggregated traffic data	X	
	Get network report content	X	
Number activation state	Get network reports metadata	X	
	Get number context logs	X	
	Number context lookup (async)	X	
Number lookup	Number context lookup	X	
	Create number masking configuration		X
	Delete number masking configuration		X
	Get number masking configuration	X	
	Get number masking configurations	X	
Number masking configurations	Upload audio files		X
Number masking credentials	Update number masking credentials		X
Number pools	Get owned number pools	X	

	Number verification		X
Number verification	Number verify device authorization	X	
	Get a list of available products	X	
	Get Open API specification for a specific product	X	
Open API	Get Open API specification	X	
Outbound call conversation calls	Create outbound call conversation		X
Outbound message	Send Viber messages		X
	Add contact information to person		X
	Upsert full batch people		X
	Merge batch profiles		X
	Upsert partial batch people		X
	Create batch people		X
	Delete batch people		X
	Update batch people		X
	Create a new person		X
	Delete a person		X
	Delete contact information from person		X
	Get a single person or a list of people	X	
	Match profiles		X
	Partial person update		X
	Set contact information to person		X
Person profile	Update a person		X
	Cancel number		X
	Get single owned number	X	
	List owned numbers	X	
Phone numbers	Update owned number		X
	Create notification profile		X
	Delete notification profile		X
	Get notification profiles	X	
	Get single notification profile	X	
Profile	Update notification profile		X
	Get push application by application code	X	
Push applications	Get push applications	X	
	Delete push configuration		X
	Delete push configuration action		X
	Get push configurations	X	
	Get push configuration	X	
	Get push configuration actions	X	
	Create push configuration		X
Push configurations and actions	Create push configuration action		X
	Delete push inbox message for a specific user		X
Push inbox	Delete push inbox messages		X
	Endpoint name	X	
	Get push delivery reports	X	
	Get push message logs	X	
	Get push reports	X	
	Get push statistics	X	
Push statistics and reports	GET push inbox reports	X	
	Check RCS capability (async)		X
RCS capability check	Check RCS capability	X	
	Get RCS delivery reports	X	
RCS logs and status reports	Get RCS message logs	X	
RCS outbound messages	Send RCS messages		X
	Create an RCS sender		X
	Get RCS available providers	X	
	Get RCS sender	X	
	Get RCS sender launch status	X	
	Get RCS senders	X	

	Update an RCS sender		X
RCS sender management	Update RCS sender platform parameters		X
	Create an RCS template		X
	Delete an RCS template		X
	Edit an RCS template		X
	Get RCS template	X	
	Get RCS template providers	X	
	Get RCS template status	X	
	Get RCS templates	X	
RCS template management	Register an RCS template		X
	Add RCS test number		X
	Get RCS test number	X	
	Get RCS test numbers	X	
	Refresh RCS test number		X
RCS test number management	Update primary flag of RCS test number		X
Receive MMS	Get inbound MMS messages	X	
Receive open channel	Send open channel inbound message		X
Recording calls	Download call recording	X	
	Create account recording configuration		X
	Create agent recording configuration		X
	Get account recording configuration	X	
	Get agent recording configuration	X	
	Get agent recording configurations	X	
	Update account recording configuration		X
Recording configuration calls	Update agent recording configuration		X
Recording metadata calls	Get recording metadata	X	
	Compose conference recording on calls		X
	Compose dialog recording on calls		X
	Delete call recordings		X
	Delete conference recordings		X
	Delete dialog recordings		X
	Delete recording file		X
	Download recording file	X	
	Get call recordings	X	
	Get calls recordings	X	
	Get conference recordings	X	
	Get conferences recordings	X	
	Get dialog recordings	X	
Recording operations	Get dialogs recordings	X	
	Create resource association		X
	Delete resource association		X
	Get resource association	X	
Resource association	Get resource associations	X	
	Delete inbound configuration		X
	Get inbound configurations	X	
	Lookup coverage for a resource	X	
	Manage inbound configuration		X
Resource management	Search resources	X	
	Cancel resource request		X
	Download document	X	
	Get resource request	X	
	Get resource requests	X	
	Get resource requirements		X
	Submit resource request		X
	Update resource request		X
	Upload document		X
Resource request	Delete document		X
	Download voice IVR recorded file	X	

Retrieve recorded files	Search voice IVR recorded files	X	
SaaS resource export	Export SaaS resource	X	
SaaS resource import	Import SaaS resource		X
SaaS resource share	Share SaaS resource		X
SaaS status request	Get SaaS request status	X	
Scenario	Get scenarios	X	
	Get sent email bulks	X	
	Get sent email bulks status	X	
	Reschedule email messages		X
Scheduled email	Update scheduled email messages status		X
	Get user score statistics	X	
Score	Update score		X
	Create a segment		X
	Delete a segment		X
	Get a list of segments	X	
	Get a segment	X	
	Get persons in a segment	X	
Segments	Update a segment		X
Send Instagram	Send a instagram message		X
Send Kakao Alim	Send a Kakao Alim message		X
Send Kakao Chingu	Send a brand message		X
Send Kakao Sangdam	Send a Kakao Sangdam message		X
Send line	Send a line message		X
	Preview SMS message		X
	Send binary SMS message		X
	Send SMS message over query parameters	X	
	Send SMS message		X
Send message	Send SMS message		X
Send messenger	Send a messenger message		X
	Send MMS messages		X
Send MMS	Upload binary content		X
	Get Omni failover delivery reports	X	
	Get Omni failover message logs	X	
Send Omni message	Send Omni failover message		X
	Resend 2FA PIN code over email		X
Send PIN over email	Send 2FA PIN code over email		X
	Resend 2FA PIN code over SMS		X
Send PIN over SMS	Send 2FA PIN code over SMS		X
	Resend 2FA PIN code over voice		X
Send PIN over voice	Send 2FA PIN code over voice		X
Send push	Send push notifications		X
Send Viber bot	Send a Viber bot message		X
	Send WhatsApp interactive buttons message		X
	Send WhatsApp interactive call permission request message		X
	Send WhatsApp interactive flow message		X
	Send WhatsApp interactive list message		X
	Send WhatsApp interactive location request message		X
	Send WhatsApp interactive multi product message		X
	Send WhatsApp interactive order details message		X
	Send WhatsApp interactive order status message		X
	Send WhatsApp interactive product message		X
Send WhatsApp interactive messages	Send WhatsApp interactive URL button message		X
	Send Apple events		X
Sending Apple MFB message	Send Apple messages for business		X
	Send a messages API event		X
	Send a messages API message		X
Sending message	Validate a messages API message		X
	Create sending strategy		X

	Delete sending strategy by sending strategy ID		X
Sending strategy	Get sending strategies	X	
	Add phone numbers to a list		X
Signals	Check for phone numbers on a list	X	
	Remove phone numbers from a list		X
SIM swap	Retrieve SIM swap date	X	
	SIM swap		X
	Create SIP trunk		X
	Delete SIP trunk		X
	Get SIP trunk	X	
	Get SIP trunks	X	
	Reset registered SIP trunk password		X
SIP trunk management	Update SIP trunk		X
	Create SIP trunk service address		X
	Delete SIP trunk service address		X
	Get countries	X	
	Get regions	X	
	Get SIP trunk service address	X	
	Get SIP trunk service addresses	X	
SIP trunk service address management	Update SIP trunk service address		X
	Get SIP trunk status	X	
SIP trunk status management	Set SIP trunk status		X
	Create subscription		X
	Delete subscription		X
	Get single subscription	X	
	Get subscriptions	X	
Subscription	Update subscription		X
	Add tag to people batch		X
	Create a new tag		X
	Delete a tag		X
	Get a tag	X	
	Get list of tags	X	
Tags	Remove tag from people batch		X
	Get template	X	
Templates	Get templates	X	
	Get transfer strategy	X	
Transfer strategy calls	Update transfer strategy		X
	Get transfer to external number configuration	X	
Transfer to external number configuration calls	Update transfer to external number configuration		X
	Fetch queues eligible as transfer destination	X	
	Transfer call to another agent		X
	Transfer call to another queue		X
Transfers calls	Transfer call to external number		X
TTS options calls	Get supported TTS placeholders for purpose	X	
	Abort verification session		X
	Create verification session		X
Verification session	Get verification session	X	
	Get 2FA verification status	X	
Verify PIN	Verify a PIN		X
	Create CNAM		X
	Create emergency service address		X
	Create voice setup on number		X
	Delete CNAM		X
	Delete emergency service address		X
	Delete voice setup on number		X
	Get CNAM	X	
	Get CNAM status	X	
	Get emergency service address	X	

	Get emergency service address status	X	
	Get voice setup on number	X	
	Update CNAM		X
	Update emergency service address		X
	Update voice setup on number		X
Voice configuration	Validate emergency service address		X
	Get sent bulk's status	X	
	Get sent bulks	X	
	Manage sent bulk's status		X
Voice message scheduling operations	Reschedule sent bulk		X
	Get voices	X	
	Send advanced voice message		X
	Send multiple voice messages		X
Voice message sending operations	Send single voice message		X
	Create voice recording configuration		X
	Delete voice recording configuration		X
	Get voice recording configuration	X	
Voice recording	Update voice recording configuration		X
	Get sent voice logs	X	
Voice reports and logs	Get voice delivery reports	X	
	Create waiting strategy		X
	Delete waiting strategy		X
	Get all waiting strategies	X	
	Get waiting strategy	X	
Waiting strategies calls	Update waiting strategy		X
	Create web form		X
	Delete web form		X
	Get web form	X	
	Patch web form		X
	Submit web form data		X
Web forms	Update web form		X
	Send multiple web push notifications		X
Web push	Send single web push notification		X
	Delete file		X
	Download file	X	
	Get file	X	
WebRTC files	Get files	X	
	Create WebRTC push configuration		X
	Delete WebRTC push configuration		X
	Get WebRTC push configuration	X	
	Get WebRTC push configurations	X	
	Patch WebRTC push configuration		X
WebRTC push configuration	Update WebRTC push configuration		X
	Delete WebRTC recording by ID		X
	Download WebRTC recording file	X	
WebRTC recordings	Get WebRTC recordings	X	
WebRTC user activity	Get WebRTC user activity	X	
WhatsApp AD conversions	Submit conversions		X
	Add WhatsApp sender		X
	Retry WhatsApp sender verification		X
WhatsApp bulk sender registration	Verify WhatsApp sender		X
WhatsApp events	Send WhatsApp events		X
	Add WhatsApp flow JSON		X
	Create WhatsApp flow		X
	Delete WhatsApp flow		X
	Deprecate WhatsApp flow		X
	Generate WhatsApp flow		X
	Get WhatsApp flow JSON	X	

	Get WhatsApp flow's preview	X	
	Get WhatsApp flows	X	
	Publish WhatsApp flow		X
WhatsApp flow management	Update WhatsApp flow		X
WhatsApp get inbound media	Download inbound media	X	
	Confirm identity		X
WhatsApp identity management	Get identity	X	
WhatsApp mark message as read	Mark as read		X
WhatsApp media management	Delete media		X
	Get Brazil payment status	X	
	Get India UPI PayU payment status	X	
WhatsApp payments	Get India UPI PayU/Razorpay payment status	X	
	Download business logo of WhatsApp sender	X	
	Get business info of WhatsApp sender	X	
	Get calling permission	X	
	Get quality information of WhatsApp senders	X	
WhatsApp sender management	Update business info of WhatsApp sender		X
	Create WhatsApp template		X
	Delete WhatsApp template		X
	Edit WhatsApp template		X
	Get account WhatsApp templates	X	
WhatsApp template management	Get WhatsApp template	X	
	Get WhatsApp templates	X	
WhatsApp template message	Send WhatsApp template message		X
	Send WhatsApp audio message		X
	Send WhatsApp contact message		X
	Send WhatsApp document message		X
	Send WhatsApp image message		X
	Send WhatsApp location message		X
	Send WhatsApp sticker message		X
	Send WhatsApp text message		X
WhatsApp text and media messages	Send WhatsApp video message		X
	Create working hours holiday		X
	Create working hours		X
	Delete working hours		X
	Get filtered working hours	X	
	Get working hours	X	
	Get working hours status	X	
	Patch working hours		X
	Remove working hours holiday		X
Working hours	Update working hours		X
	Get account wrap up configuration	X	
	Update account wrap up configuration		X
Wrap up configuration calls	Update agent wrap up configuration		X
	Add agent wrap up time		X
Wrap up time calls	Clear agent wrap up time		X
Zalo follower logs and status reports	Get outbound Zalo follower message logs	X	
Zalo follower outbound messages	Send a Zalo follower message		X
Zalo logs and status reports	Get Zalo logs	X	
Zalo outbound messages	Send Zalo messages		X
Zalo quota	Get Zalo quota	X	
	Create a new RSA key		X
Zalo rsa encryption	Get existing RSA key	X	
	Get Zalo template	X	
Zalo templates	Get Zalo templates	X	