

Resource	API endpoint	Export	Import
Activities	Latest activity across all projects	X	
	List latest activity for a specific project	X	
	Get task activity	X	
	Get a task's audit history (premium and enterprise plans only)	X	
	Delete an activity entry		X
	Deletes an activity item		X
	Latest activity (all projects)	X	
	Deletes a projects activity log		X
	List latest activity for a specific project	X	
	Get activities for this space	X	
Agent invites	Get a paginated list of agent invites	X	
	Create a new agent invite		X
Announcements	Get the latest announcement given compatible permissions	X	
Anomalies	Get a paginated list of anomalies	X	
	Get a single anomaly by ID	X	
	Mark an anomaly as cleared		X
	Mark multiple anomalies as cleared		X
App features	Get a paginated list of appfeatures	X	
	Get a single appfeature by ID	X	
App features installations	Get a paginated list of app features installations	X	
	Get a single app features installations by ID	X	
Apps	Get a paginated list of apps	X	
	Update an app setting		X
	Install an app		X
	Uninstall an app		X
	Get a single app by ID	X	
	Create a copy of an attachment currently stored in s3 and associates with a given space and page		X
List the attachments for the specified page	X		
Uploads the attached image to the server		X	
Retrieves the specified attachment	X		
Deletes the specified attachment		X	
Retrieves the specified attachment	X		
Retrieves the specified attachment	X		

	List the attachments for the specified page	X	
	Uploads the attached image to the server		X
	Retrieves the specified attachment	X	
	Deletes the specified attachment		X
Attachments	Retrieves the specified attachment	X	
	Get a background job by job ID	X	
Background jobs	Delete a background job		X
	List columns	X	
	Create a new column		X
	List cards in a column	X	
	Add a card to a column		X
	Move a card		X
	Get a card	X	
	Edit a card		X
	Remove a card		X
	Get a column	X	
	Edit a column		X
Boards	Delete a column		X
	Get a paginated list of business hours	X	
	Create a new business hour		X
	Get a single business hour by ID	X	
	Update a business hour		X
Business hours	Delete a business hour		X
	Get a paginated list of business business hours holidays	X	
	Create a new business business hours holiday		X
	Get a single business business hours holiday by ID	X	
	Update a business business hours holiday		X
Business hours holidays	Delete a business business hours holiday		X
	Get a paginated list of business hours schedules	X	
	Create a new business hours schedule		X
	Get a single business hours schedule by ID	X	
	Update a business hours schedule		X
Business hours schedules	Delete a business hours schedule		X
	Get events	X	

	Create an event		X
	Get an event	X	
	Edit an event		X
	Delete event		X
	Get event types	X	
	Create an event type		X
	Edit an event type		X
	Delete event type		X
	Generate agenda report in CSV format	X	
	Generate agenda report in HTML format	X	
	Generate agenda report in PDF format	X	
	Generate agenda report in xlsx format	X	
	Get all calendar events	X	
	Create a new calendar event		X
	Get a specific calendar event	X	
	Get all calendar events	X	
	Create a new calendar event		X
	Get a specific calendar event	X	
Calendar events	Get all calendar events	X	
	Get a paginated list of canned responses	X	
	Create a new canned response		X
	Get a single canned response by ID	X	
	Update a canned response		X
Canned responses	Delete a canned response		X
	Return a list of project categories	X	
	Get a specific project category	X	
	Return a list of teamwork project categories	X	
	Get all categories	X	
	Create a category		X
	Get a single category	X	
	Update a category		X
Categories	Delete a category		X
	Updating a comment		X
	Deleting a comment		X

Comments	Retrieving a specific comment	X	
	Retrieving recent comments	X	
	Creating a comment		X
	Retrieving comments across all types	X	
	Mark a comment as read		X
	Get a list of comments	X	
	Retrieve a specific comment	X	
	Get all comments for a page	X	
	Create a comment		X
	Get a single comment	X	
	Update a comment		X
	Delete a comment		X
	Retrieve companies	X	
	Create a company		X
	Retrieving companies within a project	X	
	Retrieve a single company	X	
	Update a company		X
	Delete a company		X
	Get all companies	X	
	Create a company		X
	Create a new company domains		X
	Update an existing company domain		X
	Delete an existing company domain		X
	Get a specific company	X	
	Update an existing company		X
	Delete an existing company		X
	Get a paginated list of companies	X	
	Create a new company		X
	Get a single company by ID	X	
	Update a company		X
	Delete a company		X
	Sync a company between teamwork projects and desk		X
Delete multiple companies		X	
Imports companies to an installation		X	

Companies	Migrates organizations of an installation to companies		X
	Update multiple companies		X
	Get a list of your companies	X	
	Create a new company		X
	Get a single company	X	
	Update an existing company		X
	Delete company ID		X
	Update the company user/s are assigned to		X
Contact forms	Get a paginated list of contact forms	X	
	Create a new contact form		X
	Get a single contact form by ID	X	
	Update a contact form		X
	Delete a contact form		X
	Delete multiple contact forms		X
	Update multiple contact forms		X
Conversation messages	Get a paginated list of conversation messages	X	
	Update a conversation message		X
	Delete a conversation message		X
	Delete multiple conversation messages		X
	Get a paginated list of conversation messages this is a public endpoint,	X	
	Update multiple conversation messages		X
	This endpoint is used by pusher to send bulk events to desk via webhooks		X
	Get a paginated list of conversations	X	
	Create a new conversation via the pusher API this authorizes the current		X
	Get a single conversation by ID	X	
	Update a conversation		X
	Delete a conversation		X
	Converts a conversation to a ticket		X
	Restore a deleted conversation by ID		X
	Get authorized on every requested conversation if it is active		X
	Delete multiple conversations		X
	Rejoin a conversation this often happens when the customer refreshes the		X
	Generates a new token for a conversation		X
	Get a single conversation by token this is a public endpoint that requires	X	

Conversations	Update multiple conversations		X
	Get a paginated list of custom field options	X	
	Create a new custom fields option		X
	Get a single custom fields option by ID	X	
	Update a custom fields option		X
	Delete a custom fields option		X
	Delete multiple custom field options		X
Custom field options	Update multiple custom field options		X
	Get custom fields on projects	X	
	Get custom fields on tasks	X	
	Get custom fields on a task	X	
	Get custom fields on a project	X	
	Company custom field values	X	
	Add company custom field value		X
	Delete many company custom fields values at once		X
	Update many company custom field values at once		X
	Company custom field value	X	
	Update an existing company custom field value		X
	Delete an existing company custom field value		X
	Get all custom fields	X	
	Create a new custom field		X
	Delete many custom fields at once		X
	Validate syntax of formula field		X
	Get a custom field by ID	X	
	Update an existing custom field		X
	Update an existing custom field		X
	Delete an existing custom field		X
	Project custom field values	X	
	Add project custom field value		X
	Delete many project custom fields values at once		X
	Update many project custom field values at once		X
	Project custom field value	X	
	Update an existing project custom field value		X
	Delete an existing project custom field value		X

	Task custom field values	X	
	Add task custom field value		X
	Delete many task custom fields values at once		X
	Update many task custom field values at once		X
	Task custom field value	X	
	Update an existing task custom field value		X
	Delete an existing task custom field value		X
	Get a paginated list of custom fields	X	
	Create a new custom field		X
	Get a single custom field by ID	X	
	Update a custom field		X
Custom fields	Delete a custom field		X
	Get all customer portals	X	
	Create a new customer portal if the installation already has a portal		X
	Get a single customer portal by ID	X	
	Patch a customer portal by ID		X
Customer portals	Delete a customer portal		X
	Get a paginated list of customers	X	
	Create a new customer		X
	Get a single customer by ID	X	
	Update a customer		X
	Delete a customer		X
	Resend the welcome email to customers this email is sent to customers on		X
	Restore a deleted customer by ID		X
	Delete multiple customers		X
	Update multiple customers		X
Customers	Search for customers	X	
	Response 200: Models dependency response	X	
	Response 200: Models scheduled emails API body	X	
	Response 200: Models smart inboxes API body	X	
	Response 200: Models ticket templates API body	X	
Dependencies	Response 200: Models triggers API body	X	
	Get a paginated list of devices	X	
Devices	Get a single device by ID	X	

Domains	Get a paginated list of domains	X	
	Get a single device by ID	X	
	Get the list of supported teamwork domains for the current host	X	
Exports	Get a paginated list of exports	X	
	Create a new export		X
	Get a single export by ID	X	
	Download the completed export (redirects to s3)	X	
Failed triggers	Get a paginated list of failed triggers	X	
	Get a single failed trigger by ID	X	
	Update a failed trigger		X
	Delete a failed trigger		X
	Delete multiple failed triggers		X
	Update multiple failed triggers		X
Feedbacks	Get a paginated list of feedbacks	X	
	Create a new feedback		X
	Get a single feedback by ID	X	
	Update a feedback		X
	Delete a feedback		X
	Delete multiple feedbacks		X
	Update multiple feedbacks		X
Fields	List filter fields for user	X	
	Update filter fields for user		X
Files	List files on a task	X	
	Add a file to a task		X
	List files on a project	X	
	Add a file to a project		X
	Get a single file	X	
	Add a new file version to a file		X
	Delete a file from a project		X
	Get a short URL for sharing a file	X	
	Copy a file to another project		X
	Move a file to another project		X
	Delete a file		X
	Get a paginated list of happiness rating options	X	

Happiness rating options	Get a single happiness rating option by ID	X	
	Get inbox settings specific to the ticket being rated	X	
	Get a paginated list of happiness ratings	X	
	Get a single happiness rating by ID	X	
Happiness ratings	Delete a happiness rating		X
	Delete multiple help doc articles		X
	Update multiple help doc articles		X
	Create a new help doc article		X
	Get a single help doc article by ID	X	
	Update a help doc article		X
	Delete a help doc article		X
Help docs articles	Get a paginated list of help doc articles	X	
	Get a paginated list of help docs sites	X	
	Create a new help docs site		X
	Get a single help docs site by ID	X	
	Update a help docs site		X
	Delete a help docs site		X
	Duplicate an existing help docs site by ID		X
	Delete multiple help docs sites		X
Help docs sites	Update multiple help docs sites		X
	Get a paginated list of help doc articles keywords	X	
	Create a new help doc articles keyword		X
	Get a single help doc articles keyword by ID	X	
	Update a help doc articles keyword		X
Help doc articles keywords	Delete a help doc articles keyword		X
	Get a paginated list of help doc templates	X	
Help doc templates	Get a single help doc template by ID	X	
	Get a paginated list of help docs categories	X	
	Create a new help docs category		X
	Get a single help docs category by ID	X	
	Update a help docs category		X
Help docs categories	Delete a help docs category		X
	Get a paginated list of help docs searches	X	
	Create a new help docs search		X

	Get a single help docs search by ID	X	
	Update a help docs search		X
	Delete a help docs search		X
	Delete multiple help docs searches		X
Help docs searches	Update multiple help docs searches		X
	Get your installation's HIPAA settings	X	
HIPAA settings	Update the hipaaa settings of an installation		X
HIPAA violations	Get your installation's HIPAA settings	X	
	Get your installation's HIPAA whitelists	X	
	Create the hipaaaa whitelist of an installation		X
	Get a single whitelist from your installation's HIPAA whitelists	X	
	Update the hipaaaa whitelist of an installation		X
HIPAA whitelists	Delete the hipaaaa whitelist of an installation		X
	Create or update inbox AI features		X
Inbox AI features	Delete all inbox AI features for an inbox		X
	Get a paginated list of inbox time trackings	X	
	Create a new inbox time tracking		X
	Get a single inbox time tracking by ID	X	
	Update a inbox time tracking		X
	Delete a inbox time tracking		X
	Delete multiple inbox time trackings		X
Inbox time trackings	Update multiple inbox time trackings		X
	Get a paginated list of inboxes	X	
	Create a new inbox		X
	Get a single inbox by ID	X	
	Update a inbox		X
	Delete an inbox		X
	Login to Gmail for an inbox this will create the payload for the Gmail login endpoint	X	
	Login to o365 for an inbox this will create the payload for the o365 login endpoint	X	
	Return the sync status of the inbox	X	
	Get a paginated list of inboxes	X	
	Delete multiple inboxes		X
Inboxes	Update multiple inboxes		X
	Get the installation of the requesting user	X	

Installations	Update a installation		X	
	Trigger a background sync between projects and desk		X	
	Request a trial for the installation		X	
Messages	Retrieve latest messages	X		
	Retrieve latest messages by project	X		
	Create a message		X	
	Retrieve messages by category	X		
	Retrieve a single message	X		
	Update message		X	
	Delete message		X	
	Get archived messages	X		
	Get archived messages by category	X		
	Archive a message		X	
	Un-archive a message		X	
	Mark message as read		X	
	Get all messages	X		
	Get a specific message	X		
	Edit a message		X	
	Get a paginated list of messages for a ticket	X		
	Reply to ticket		X	
	Update message		X	
	Delete a message		X	
	React to a message		X	
	Marks a message as read		X	
	Delete current draft		X	
	Get available ai tools for message improvement	X		
	Apply ai tools to a ticket message draft		X	
	Milestones	List all milestones	X	
		List milestones on a project	X	
		Create a single milestone		X
Get a single milestone		X		
Update a single milestone			X	
Delete a milestone			X	
Complete a milestone			X	

	Un-complete a milestone		X
	Get all milestones	X	
	Get milestones by due date in a time range	X	
	Get a milestone by ID	X	
	Get milestones in a project	X	
	Generate milestone report in CSV format	X	
	Generate milestone report in HTML format	X	
	Generate milestone report in PDF format	X	
Milestones	Generate milestone report in xlsx format	X	
	List all notebooks	X	
	List notebooks on a project	X	
	Create a single notebook		X
	List notebooks in a specific category	X	
	Get a single notebook	X	
	Update a single notebook		X
	Delete a single notebook		X
	Lock a single notebook for editing		X
	Unlock a single notebook		X
	Copy a notebook to another project		X
	Move a notebook to another project		X
	Get a list of notebooks	X	
	Get a specific notebook	X	
	Edits a notebook		X
	Delete an existing notebook		X
	Compare 2 notebook versions	X	
	Lock a notebook		X
	Unlock a notebook		X
	Get notebook versions	X	
	Delete notebook versions		X
	Get a notebook version	X	
Notebooks	Create a new notebook		X
	Get a paginated list of notifications	X	
	Get a single notification by ID	X	
	Update a notification if the notification is being marked as read then all		X

	Resend a notification		X
	Marks all notifications as read		X
	Return a list of all notification types	X	
	Return a number of unread notifications	X	
	Return a list of notifications	X	
	Delete all read and deleted notifications for current user		X
	Marks all notifications as read		X
	Return a number of unread notifications	X	
	Update a notification		X
Notifications	Delete a notification		X
	Return the homepage for the given space ID	X	
	Create a new page		X
	Return a single page by page ID	X	
	Update an existing page		X
	Delete an existing page		X
	Update the page content to add inline comments on a specific ot version		X
Pages	Duplicates the page		X
	Get a paginated list of permission users	X	
	Create a new permission user		X
	Get a single permission user by ID	X	
	Update a permission user		X
	Delete a permission user		X
	Delete multiple permission users		X
Permission users	Update multiple permission users		X
	Add/remove multiple people to/from a project		X
	Get a users permissions on a project	X	
	Add a new user to a project		X
	Update a users permissions on a project		X
	Get a paginated list of permissions	X	
	Get a single permission by ID	X	
	Get list of permissions for all spaces in the current installation	X	
	Get a list of permissions for the requested space	X	
	Get list of permissions for the requested space	X	
	Create a permission for the given space		X

Permissions	Update an existing permission		X
	Delete an existing permission		X
Pinned notes	Get a paginated list of pinned notes	X	
	Get a single pinnednote by ID	X	
	Update a pinnednote		X
	Create a new pinnednote		X
	Delete a pinned note the ID is the ID of the note		X
Project categories	Retrieving all of a project categories	X	
	Creating project categories		X
	Retrieve a single project category	X	
	Updating a project category		X
	Deleting a project category		X
	Retrieving tasks associated with the category	X	
Project updates	Get project update	X	
	Get most recent update	X	
	Create a project update		X
	Modify a project update		X
	Delete a project update		X
	Requesting a project update from a project owner		X
	Get all project update	X	
	Get all update from a specific project	X	
	Retrieve all projects	X	
Create project		X	
Retrieve a single project	X		
Update project		X	
Delete project		X	
Retrieve projects assigned to a specific company	X		
Retrieve your starred projects	X		
Get project rates	X		
Set project rates		X	
Get project stats	X		
Star a project		X	
Un-star a project		X	
Return a list of projects	X		

	Sets the default features order to display in tab		X
	Get the total count of active projects	X	
	Get the total billable time per project	X	
	Get a health summary for all projects	X	
	Return open invoices across all projects	X	
	Get number of owned and un-assigned projects	X	
	Return un-billed expenses across all projects	X	
	Return a list of starred projects	X	
	Return a list of teamwork sample projects	X	
	Return a list of projects templates	X	
	Converts the given tentative project into normal		X
	Return a project	X	
	Return a project features order to display in tab	X	
	Sets the the features order to display in tab		X
	Generate project report in CSV format	X	
	Generate project report in HTML format	X	
	Generate project report in PDF format	X	
	Generate project report in xlsx format	X	
Projects	Get comment reactions on a task	X	
	Get reactions on a specific comment	X	
	Get reactions to a project update	X	
	Get reactions to a message	X	
	Get reactions on message replies	X	
	React to a comment		X
	React to a message		X
	React to a message reply		X
	React to a project update		X
	Unreacting to a comment/message/project update		X
	Get a paginated list of reactions	X	
Reactions	Get a single reaction by ID	X	
	Get a paginated list of report exports	X	
	Get a single report export by ID	X	
	Delete a report export		X
	Download the generated report export	X	

Report exports	Delete multiple report exports		X
	Get a paginated list of restricted domains	X	
	Create a new restricted domain		X
	Get a single restricted domain by ID	X	
	Update a restricted domain		X
	Delete a restricted domain		X
	Delete multiple restricted domains		X
Restricted domains	Update multiple restricted domains		X
	Get all risks	X	
	Retrieve all risks in a project	X	
	Create a risk on a project		X
	Get the details of a single risk	X	
	Updating a risk on a project		X
	Deleting a risk on a project		X
	Get risks for a specific project	X	
	Copies project risks		X
	Get all risks	X	
	Get a risk by ID	X	
	Update an existing risk		X
Risks	Delete an existing risk		X
	Get a paginated list of scheduled emails	X	
	Create a new scheduled email		X
	Get a single scheduled email by ID	X	
	Update a scheduled email		X
	Delete a scheduled email		X
	Delete multiple scheduled emails		X
Scheduled emails	Update multiple scheduled emails		X
	Get a paginated list of search filters	X	
	Create a new search filter		X
	Get a single search filter by ID	X	
	Update a search filter		X
	Delete a search filter		X
Search filters	Share a search filter with one or more users		X
	Update a code template		X

Sentiments	Get a paginated list of sentiments	X	
	Get a single sentiment by ID	X	
Shared tickets	Get a paginated list of tickets shared with the current user	X	
	Share a ticket with a user the current user must have access to the ticket		X
	Remove a users access to a ticket requires both the ticket and user to be		X
	Delete multiple shared tickets		X
SLAs	Get a paginated list of SLAs	X	
	Create a new SLA		X
	Get a single SLA by ID	X	
	Update a SLA		X
	Delete a SLA		X
	Calculate the SLA breach for a ticket	X	
	Check whether any SLAs apply to a ticket	X	
	Delete multiple SLAs		X
	Update the display order of SLAs		X
	Update multiple SLAs		X
Smart inboxes	Get a paginated list of smart inboxes	X	
	Create a new smart inbox		X
	Get a single smart inbox by ID	X	
	Update a smart inbox		X
	Delete a smart inbox		X
	Delete multiple smart inboxes		X
	Update multiple smart inboxes		X
Spaces	Get a list of spaces for an installation	X	
	Create a space		X
	Get a single space by ID	X	
	Delete a single space by ID		X
	Delete a single space by ID		X
	Get a single space by ID	X	
Spam lists	Get a paginated list of spamlists	X	
	Create a new spamlist		X
	Get a single spamlist by ID	X	
	Update a spamlist		X
	Delete a spamlist		X

Spam reasons	Get a paginated list of spam reasons	X	
	Get a single spam reason by ID	X	
SSOs	Get a paginated list of SSOs	X	
	Create a new sso		X
	Get a single SSO by ID	X	
	Update a sso		X
	Delete a sso		X
	Delete multiple SSOs		X
	Update multiple SSOs		X
	List all tags	X	
	Create a single tag		X
	Get a single tag	X	
	Update a single tag		X
	Delete a single tag		X
	List all tags for a resource	X	
	Update tags on a resource		X
	Get all tags	X	
	Create a single tag		X
	Delete many tags at once		X
	Get details of an individual tag	X	
	Update a single tag		X
	Deletes a tag		X
	Get a paginated list of tags	X	
	Create a new tag		X
	Get a single tag by ID	X	
	Update a tag		X
	Delete a tag		X
	Delete multiple tags		X
	Merge multiple tags into one		X
	Update multiple tags		X
	Get all tags by installation ID	X	
	Get a single tag by ID	X	
	Create one or many tag/s for an installation this will return a list		X
	Update a single tag by ID		X

Tags	Delete a tag for an installation		X
	Get all task lists	X	
	Get all task lists for a project	X	
	Create task list		X
	Retrieve single task list	X	
	Update task list		X
	Delete a task list		X
	Template task lists: Get all template task lists	X	
	Reorder lists		X
	Copy a task list, or copy a task list to another project		X
	Move a task list to another project		X
	Get task lists in a project	X	
	Generate task list report in CSV format	X	
	Generate task list report in HTML format	X	
	Generate task list report in PDF format	X	
	Generate task list report in xlsx format	X	
	Get all task lists	X	
	Get specific task list	X	
Task lists	Delete an existing task list		X
	Get all tasks across all projects	X	
	Get all tasks on a given project	X	
	Create a task on a project		X
	Get all tasks on a given task list	X	
	Create a task		X
	Retrieve a task	X	
	Create a sub task		X
	Update a task		X
	Delete a task		X
	Retrieve task dependencies	X	
	Get completed tasks	X	
	Get task followers	X	
	Get task predecessors	X	
	Get sub tasks of a task	X	
	Get recurring tasks related to original task	X	

	Quickly add multiple sub tasks		X
	Quickly add multiple tasks		X
	Mark a task complete		X
	Mark a task uncomplete		X
	Reorder the tasks		X
	Editing task predecessors		X
	Move a task from one project to another		X
	Copy a task from one project to another		X
	Retrieve all task predecessors/dependencies on a given project	X	
	Get all task ids on a given task list	X	
	Get all tasks ids on a given project	X	
	Get a specific project's tasks	X	
	Generate planned vs actual report in CSV format	X	
	Generate planned vs actual report in HTML format	X	
	Generate planned vs actual report in PDF format	X	
	Generate planned vs actual report in xlsx format	X	
	Get a specific task list's tasks	X	
	Create a task		X
	Get all tasks	X	
	Total count of completed tasks	X	
	Get total count of late tasks	X	
	Get a specific task	X	
	Update an existing task		X
	Delete an existing task		X
	Get all subtasks for a specific task	X	
Tasks	Create a subtask		X
	Get a paginated list of teammate types	X	
Teammate types	Get a single teammate type by ID	X	
	Get a paginated list of teammates	X	
	Create a new teammate		X
	Get a single teammate by ID	X	
	Update a teammate		X
	Delete a teammate		X
	Delete multiple teammates		X

Teammates	Update multiple teammates		X
	Get all global and local templates	X	
	Get all global templates	X	
	Get a single global template	X	
	Get all local/custom templates	X	
	Create a local/custom template		X
	Get a single local/custom template	X	
	Update a local/custom template		X
	Delete a local/custom template		X
Templates	Create a template metric recording when a global template has been used to create a page		X
	Get a paginated list of thread reactions	X	
	Delete a thread reaction		X
Thread reactions	Delete multiple thread reactions		X
	Get a paginated list of thread summaries	X	
Thread summaries	Get a single thread summary by ID	X	
Ticket activities	Get a paginated list of ticket activities	X	
	Get a paginated list of ticket priorities	X	
	Create a new ticket priority		X
	Get a single ticket priority by ID	X	
	Update a ticket ticket priority		X
	Delete a ticket priority		X
Ticket priorities	Update the display order of ticket priorities		X
	Get a paginated list of ticket reminders	X	
	Create a new ticket reminder		X
	Get a single ticket reminder by ID	X	
	Update a ticket reminder		X
	Delete a ticket reminder		X
	Delete multiple ticket reminders		X
Ticket reminders	Update multiple ticket reminders		X
	Get a paginated list of ticket sources	X	
	Create a new ticket source		X
	Get a single ticket source by ID	X	
	Update a ticket ticket source		X
	Delete a ticket source		X

Ticket sources	Update display order of ticket sources		X
	Get a paginated list of ticket statuses	X	
	Create a new ticket status		X
	Get a single ticket status by ID	X	
	Update a ticket ticket status		X
Ticket statuses	Delete a ticket status		X
	Get a paginated list of ticket summaries	X	
Ticket summaries	Get a single ticket summary by ID	X	
	Get a paginated list of ticket templates	X	
	Create a new ticket template		X
	Get a single ticket template by ID	X	
	Update a ticket template		X
	Delete a ticket template		X
	Delete multiple ticket templates		X
Ticket templates	Update multiple ticket templates		X
	Get a paginated list of ticket types	X	
	Create a new ticket type		X
	Get a single ticket type by ID	X	
	Update a ticket ticket type		X
	Delete a ticket type		X
Ticket types	Reorder ticket types		X
	Get a paginated list of ticket user decks	X	
	Create a new ticket user deck		X
	Get a single ticket user deck by ID	X	
	Update a ticket user deck		X
	Delete a ticket user deck		X
	Delete multiple ticket user decks		X
Ticket user decks	Update multiple ticket user decks		X
	Recovers a ticket from elastic search		X
	Search for tickets	X	
	Get a paginated list of tickets based on current user permissions	X	
	Create a new ticket		X
	Mark a ticket as read for the currently logged in user		X
	Mark a ticket as unread for the currently logged in user		X

	Get a single ticket by ID	X	
	Update ticket		X
	Delete a ticket		X
	Download zip of files	X	
	Adds a new follower to the ticket		X
	Delete a follower		X
	Restore a deleted ticket by ID		X
	Render a signature using a ticket	X	
	Apply a manual trigger to a ticket		X
	Undo delivery of a ticket reply		X
	Download a ticket attachment	X	
	Delete multiple tickets		X
	Empty the trash can		X
	Allows you to get pagination for tickets separately in some circumstances	X	
	Mark multiple tickets as read for the currently logged in user		X
	Restore multiple tickets		X
	Get the count of tickets associated with each task		X
	Apply a trigger to multiple tickets		X
	Mark multiple tickets as unread for the currently logged in user		X
Tickets	Update multiple tickets		X
	Get tickets read	X	
	Mark a ticket (and specific message) as read		X
Tickets reads	Get ID	X	
	Retrieve all time entries across all projects	X	
	Retrieve all time entries for a project	X	
	Create a time-entry		X
	Retrieve all task times	X	
	Create a time-entry (for a task)		X
	Retrieve single time-entry	X	
	Update a time entry		X
	Delete a time entry		X
	Time totals on a project	X	
	Get total time across an account	X	
	Time totals across projects	X	

Estimated time totals on projects	X	
Total time on a task list	X	
Total time on a task	X	
Get logged time by person	X	
Get all running timers	X	
Get all your running timers	X	
Get all running timers for a specific person	X	
Add a time estimate to a task		X
Get time entries for a specific allocation	X	
Get all time entries, grouped by company ID	X	
Get all your running timers	X	
Create a new timer		X
Edits a timer		X
Delete a timer by ID		X
Complete a timer by ID		X
Pause a timer by ID		X
Resume a timer by ID		X
Restore a deleted timer item		X
Get time entries for a specific project	X	
Create a time entry in a specific project		X
Get timelog totals for a specific project	X	
Get all time entries, grouped by company ID	X	
Get timelog totals for a specific task	X	
Get time entries for a specific task	X	
Create a time entry linked to a specific task		X
Get timelog totals for a specific task	X	
Get all time entries	X	
Get timelog totals	X	
Validate if a timelog can be created	X	
Get a specific time entry	X	
Update an existing time entry		X
Delete an existing timelog		X
Get all running timers	X	
Get a specific timer	X	

Time entries

Timelog settings	Get a paginated list of timelog settings	X	
	Create a new timelog setting		X
	Get a single timelog setting by ID	X	
	Update a timelog setting		X
	Delete a timelog setting		X
	Notify admin users		X
	Delete multiple timelog settings		X
	Get the timelog setting targeting the global inbox	X	
	Update the global timelog setting		X
	Get the project/task to send up when creating a timelog	X	
	Create ticket info for a timelog setting		X
	Update ticket info for a timelog setting		X
	Delete a timelog settings ticket entry		X
	Update multiple timelog settings		X
	Timelogs	Get a paginated list of timelogs	X
Create a new timelog			X
Get a single timelog by ID		X	
Update a timelog			X
Delete a timelog			X
Delete multiple timelogs			X
Update multiple timelogs			X
Timezones	Get timezones	X	
	Get a list of all timezones	X	
Training wheels	Review message under training wheels		X
	Update review comment		X
Training wheels enrollments	Get a paginated list of training wheels enrollments	X	
	Get a single training wheels enrollment by ID	X	
	Create a new training wheels enrollment		X
	Update a training wheels enrollment		X
	Delete a training wheels enrollment		X
Trends	Get a paginated list of trends	X	
	Get a single trend by ID	X	
	Get a paginated list of trigger notifications	X	
	Get a single trigger notification by ID	X	

Trigger notifications	Create a new trigger notification		X
	Update a trigger notification		X
	Delete a trigger notification		X
	Delete multiple trigger notifications		X
	Update multiple trigger notifications		X
Trigger task templates	Get a paginated list of trigger task templates	X	
	Create a new trigger task template		X
	Get a single trigger task template by ID	X	
	Update a trigger task template		X
	Delete a trigger task template		X
Triggers	Get a paginated list of triggers	X	
	Create a new trigger		X
	Get a single trigger by ID	X	
	Update a trigger		X
	Delete a trigger		X
	Reorder automatic triggers		X
	Delete multiple triggers		X
	Update multiple triggers		X
User preferences	Get a paginated list of user preferences	X	
	Create a new user preference		X
	Get a single user preference by ID	X	
	Update a user preference		X
	Delete a user preference		X
	Get all people	X	
	Create a new user account		X
	Get available people for a calendar event	X	
	Get available people for a message	X	
	Get available people for a milestone	X	
	Get available people for following a notebook	X	
	Get available people for a task	X	
	Get available people to notify when adding a file	X	
	Get available people to notify when adding a link	X	
	Get all people (within a project)	X	
Get people (within a company)	X		

Get current user details	X	
Current user summary stats	X	
Retrieve a specific person	X	
Editing a user		X
Delete user		X
Retrieve all API keys for all people on account	X	
Get all deleted people	X	
Add/remove people to existing project		X
Get logged user information	X	
Return a list of people	X	
Performance of users completing the most tasks	X	
Return the user utilization	X	
Return a person	X	
Delete an existing person		X
Bulk applies a user to many projects		X
Return a list of people on a project	X	
Add people to a project		X
Return a person on a project	X	
Return task completions for all users	X	
Generate utilization report in CSV format	X	
Generate utilization report in HTML format	X	
Generate utilization report in PDF format	X	
Generate utilization report in xlsx format	X	
Get the currently logged in user	X	
List users for current installation	X	
Create a new user		X
Delete a user by ID		X
Get a single user by ID	X	
Update user		X
Delete user		X
Accept token for user	X	
Change the user's state to archived		X
Get the number of tickets replied to from the user in the past 30 days	X	
Change an archived user's state back to active		X

Users	Bulk delete users by IDs		X
	Get all spaces users	X	
	Update a batch of users		X
	Get the single specified user	X	
	Update user ID		X
	Update a local spaces user		X
	Delete user ID		X
	Update avatar		X
Webhook endpoints	Get a paginated list of webhook endpoints	X	
	Create a new webhook endpoint		X
	Get a single webhook endpoint by ID	X	
	Update a webhook endpoint		X
	Delete a webhook endpoint		X
	Delete multiple webhook endpoints		X
	Update multiple webhook endpoints		X
	Get all webhooks	X	
	Create a webhook		X
	Get webhook events	X	
	Get a specific webhook	X	
	Update a webhook		X
	Delete a specific webhook		X
	Get deliveries from specific webhook	X	
	Resend a specific webhook		X
	Pause a webhook		X
	Resume a webhook		X
	Create a webhook on a project		X
	Enable webhooks		X
	Disable webhooks		X
	Get a paginated list of webhooks	X	
	Get a single webhook by ID	X	
	Soft deletes an existing webhook by the specified ID		X
	Gets a list of webhooks	X	
	Create a webhook from a user-defined URL, token and chosen events to track		X
	Fetch & Return a single webhook by its ID	X	

Webhooks

Update a webhook from a user-defined event

X